

HEAT CONTROLLER, INC.

**Wall Mounted  
Mini-Split System  
Single-Zone  
Air Conditioning/Heat Pump**

*Service Manual (General)*

**Model: VMC09SB-1/VMH09SB-1  
VMC12SB-1/VMH12SB-1  
VMC18SB-1/VMH18SB-1  
VMC24SB-1/VMH24SB-1  
VMC30SB-1/VMH30SB-1**

**CAUTION**

Before servicing the unit, read the  
“safety precautions” in this manual.

Only for authorized service personnel.

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# Part 1 General Information

1. Safety Precautions .....4




## 1. Safety Precautions

To prevent injury to the user other people and property damage, the following instructions must be followed.








- Incorrect operation due to ignoring instruction will cause harm or damage. The seriousness is classified by the following indications.





 <b>WARNING</b>	This symbol indicates the possibility of death or serious injury.
 <b>CAUTION</b>	This symbol indicates the possibility of injury or damage to property only.

- Meanings of symbols used in this manual are as shown below.







	<b>Be sure not to do.</b>
	<b>Be sure to follow the instruction.</b>
	<b>Dangerous Voltage</b>

### 1.1 Cautions in Repair





 <b>WARNING</b>	
	Be sure to disconnect the power cable plug from the plug socket before disassembling the equipment for a repair. Internal components and circuit boards are at main potential when the equipment is connected to the power cables. This high voltage is extremely dangerous and may cause death or severe injury if come in contact with it.
	Do not touch the discharging refrigerant gas during the repair work. The discharging refrigerant gas can cause frostbite.
	Release the refrigerant gas completely in a well-ventilated place first. Otherwise, when the pipe is disconnected, refrigerant gas or refrigerating machine oil discharges and it can cause injury.
	When the refrigerant gas leaks during work, ventilate the area. If the refrigerant gas comes in contact with fire, a poisonous gas poisonous gas generates. Leakage of the refrigerant closed room full of gas is dangerous because a shortage of oxygen occurs. Be sure to ventilate the area.
	When removing the front panel or cabinet, execute short-circuit and discharge between high voltage capacitor terminals. If discharge is not executed, an electric shock is caused by high voltage resulting in a death or injury.
	Do not turn the air-conditioner ON or OFF by plugging or unplugging the power plug. There is risk of fire or electrical shock.






	<p>Do not use a defective or underrated circuit breaker. Use the correctly rated breaker and fuse. Otherwise there is a risk of fire or electric shock.</p>
	<p>Install the panel and the cover of control box securely. Otherwise there is risk of fire or electric shock due to dust, water etc.</p>
	<p>Indoor/outdoor wiring connections must be secured tightly and the cable should be routed properly so that there is no force pulling the cable from the connection terminals. Improper or loose connections can cause heat generation or fire.</p>
	<p>Do not touch, operate, or repair the product with wet hands. Otherwise there is risk of electric shock or fire.</p>

### ⚠ CAUTION

	<p>Do not turn on the breaker when the front panel and cabinet are removed.</p>
	<p>Be sure to ground the air conditioner with an ground/earth conductor connected to the ground/earth terminal.</p>
	<p>Conduct repair work after checking that the refrigerating cycle section has cooled down sufficiently. Otherwise, hot refrigerant in cycle can cause burns.</p>
	<p>Do not tilt the unit while removing panels. Otherwise, the water inside the unit can spill and wet floor.</p>
	<p>Weld in a well-ventilated place. Welding in an enclosed room can cause oxygen deficiency.</p>
	<p>Be sure to turn off power switch before connecting or disconnecting connector, or parts damage may be occur.</p>

## 1.2 Inspections after Repair

<b>⚠ WARNING</b>	
	Check to see if the power cable plug is not dirty or loose. If the plug is dusty or loose it can cause an electrical shock or fire.
	Do not use a joined power cable or extension cable, or share the same power outlet with other electrical appliances. Otherwise, it can cause an electrical shock, excessive heat generation or fire.
	Do not insert hands or other objects through the air inlet or outlet while the product is operating. There are sharp and moving parts that could cause personal injury.
	Do not block the inlet or outlet of air flow. It may cause product failure

<b>⚠ CAUTION</b>	
	Check to see if the parts are mounted correctly and wires are connected. Improper installation and connections can cause an electric shock or an injury.
	Check whether the installation platform or frame has corroded. Corroded installation platform or frame can cause the unit to fall, resulting in injury.
	Be sure to check whether the ground/earth wire is correctly connected.
	After the work has finished, be sure to do an insulation test to check whether the resistance is 2[Mohm] or more between the charge section and the non-charge metal section (ground/earth position). If the resistance value is low, a disaster such as a leak or electric shock is caused at user's side.
	Check the drainage of the indoor unit after the repair. If drainage is faulty the water may enter the room and wet floor.

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## Part 2 Functions & Controls

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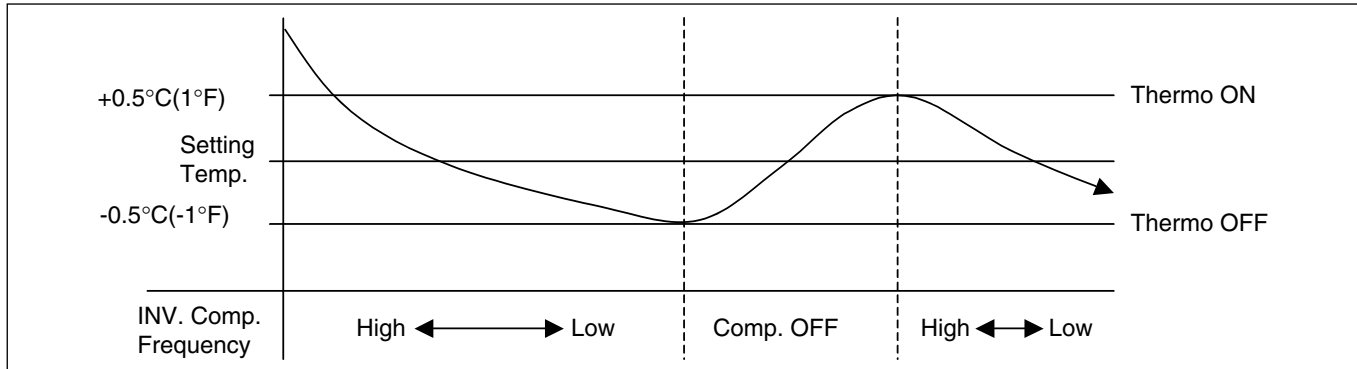
## 1. List of Functions & Controls

Category	Function	Description	Remark
Basic mode controls	Cooling Mode	Cooling operation	
	Heating Mode	Heating operation	
	Healthy Dehumidification	Dry operation	
	Auto Changeover	Cooling mode is automatically changed to heating mode and vice versa	
Special Mode controls	Jet Cool	Powerful cooling mode	
	Jet Heat	Powerful heating mode	
	Energy saving	Air volume & set temp. are automatically selected for saving energy in cooling mode	Cooling Mode Only
Utility Functions	Forced operation	Operation without remote controller	
	Auto Clean	After cooling operation, this function makes the evaporator dry	
	Air volume control	Indoor Fan speed Control	
	Natural Air control	Air volume control Program	
	Chaos Swing	Vertical Airflow Direction control	
	Sleep mode Auto control	Air volume & set temp. are automatically changed for comfortable sleep	
	Auto Restart Function	When power returns after a power failure, Unit restarts in the previous operating mode	
Protection Controls & Functions	Five Second Delay (Fan)	For noise prevention	
	Two Minutes Stand-by (Comp.)	For overload prevention	
	Hot Start	To prevent cold cold air from blowing on heating mode start up until the evaporator coil has warmed up.	
	Freeze prevention	Evaporator frost prevention	
	Compressor Pre Heating	To protect compressor	9,12k Model Only
	Sump Heater Control	To protect fan from accumulated ice at base panel	
	Automatic Defrost	Condenser frost prevention	
	Power Relay Control	Over current prevention	
	Inverter (with inverter power control)	Modulation of voltage & frequency to allow the compressor to run at various speeds.	
	Overheating Protection (Power Module)	To protect power module	
	Total Current Control (Over Current Protection)	To protect power device	
	DC Peak Control	To protect power module	
	Discharge Pipe Temp Control	For overheating protection	
	Low Ambient Function	For operation at low temp.	
	Oil Return Control	To protect compressor	
Oil Equalizing Control	To protect compressor		



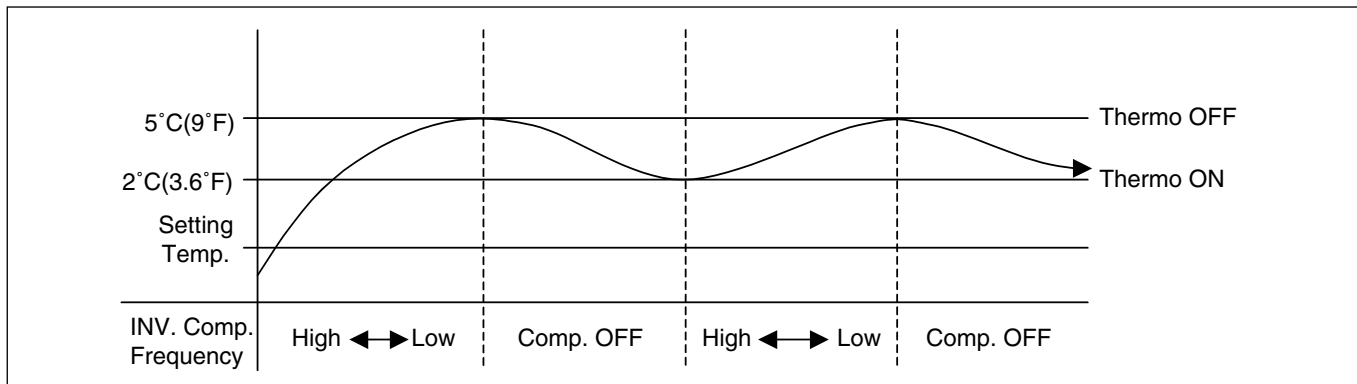
## 2. Basic Mode Controls

### 2.1 Cooling Mode



- Operating frequency of compressor depends on the load condition, like the difference between the room temp. and the set temp., frequency restrictions.
- If the compressor operates at some frequency, the operating frequency of compressor cannot be changed within 30 seconds. ( not emergency conditions)
- Compressor turned off when
  - intake air temperature is in between  $\pm 0.5^{\circ}\text{C}$  ( $\pm 1^{\circ}\text{F}$ ) of the setting temp. limit for three minutes continuously.
  - intake air temperature reaches below  $1.0^{\circ}\text{C}$  ( $2^{\circ}\text{F}$ ) of the temperature of setting temp..
- Compressors two minutes time delay.
  - After compressor off, the compressor can restart minimum 2 minutes later.

### 2.2 Heating Mode **Heatpump Only**



- Operating frequency of compressor depend on the load condition, The difference between the room temp. and set temp., frequency restrictions.
- If compressor operates at some frequency, the operating frequency of compressor cannot be changed within 30 seconds.
- Condition of compressor turned off
  - When intake air temperature reaches  $+5^{\circ}\text{C}$  ( $9^{\circ}\text{F}$ ) above the setting temperature.
- Condition of compressor turned on
  - When intake air temperature reaches  $+2^{\circ}\text{C}$  ( $3.6^{\circ}\text{F}$ ) above the setting temperature.
- \* Condition of indoor fan turned off
  - While in compressor on : indoor pipe temp.  $< 20^{\circ}\text{C}$  ( $68^{\circ}\text{F}$ )
  - While in compressor off : indoor pipe temp.  $< 30^{\circ}\text{C}$  ( $86^{\circ}\text{F}$ )
- While in defrost control, the indoor and outdoor fans are turned off.
- Compressor 2minutes delay
  - After compressor off, the compressor can restart minimum 2 minutes later.

## 2.3 Healthy Dehumidification operation

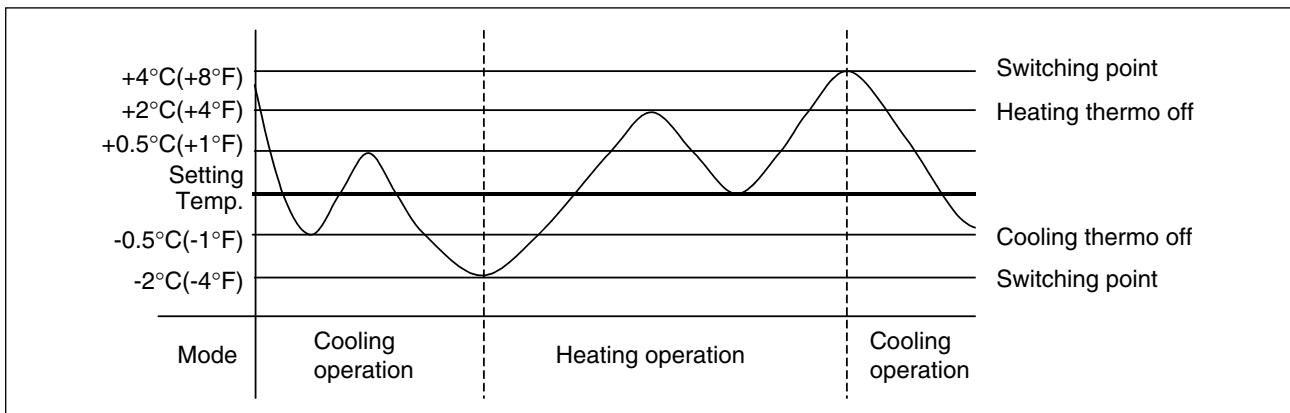
- When the dehumidification operation is set by the remote controller, the intake air temperature is detected and the setting temp. is automatically set according to the intake air temperature.

Intake air Temp.	Setting Temp.
$26^{\circ}\text{C}(78.8^{\circ}\text{F}) \leq \text{intake air temp.}$	$25^{\circ}\text{C}(77^{\circ}\text{F})$
$24^{\circ}\text{C}(75.2^{\circ}\text{F}) \leq \text{intake air temp.} < 26^{\circ}\text{C}(78.8^{\circ}\text{F})$	intake air temp. $-1^{\circ}\text{C}(-2^{\circ}\text{F})$
$22^{\circ}\text{C}(71.6^{\circ}\text{F}) \leq \text{intake air temp.} < 24^{\circ}\text{C}(75.2^{\circ}\text{F})$	intake air temp. $-0.5^{\circ}\text{C}(-1^{\circ}\text{F})$
$18^{\circ}\text{C}(64.4^{\circ}\text{F}) \leq \text{intake air temp.} < 22^{\circ}\text{C}(71.6^{\circ}\text{F})$	intake air temp.
intake air temp. $< 18^{\circ}\text{C}(64.4^{\circ}\text{F})$	$18^{\circ}\text{C}(64.4^{\circ}\text{F})$

- When intake air temp. is  $1^{\circ}\text{C}(2^{\circ}\text{F})$  above the setting temp., condition of compressor is same as in cooling mode operation.
- When intake air temperature reaches  $1^{\circ}\text{C}(2^{\circ}\text{F})$  below the setting temp., compressor operates in lower frequency and the indoor fan speed again operates at low speed or comes to a stop.

## 2.4 Auto changeover operation **Heatpump Only**

- The air conditioner changes the operation mode automatically to keep indoor temperature steady.
- When room temperature vary over  $\pm 2^{\circ}\text{C}(\pm 4^{\circ}\text{F})$  with respect to setting temperature, air conditioner keeps the room temperature in  $\pm 2^{\circ}\text{C}(\pm 4^{\circ}\text{F})$  with respect to setting temperature by changing the mode from cooling to heating and vice versa.



### 3. Special Mode Controls

#### 3.1 Jet Cool operation

- In the heating mode or Fuzzy operation, the Jet cool function does not work. When it is input while in other mode of operation (cooling, dehumidification, ventilation), the Jet cool operation takes place.
- In the Jet cool mode, the indoor fan is operated at super-high speed for 30 min. at cooling mode operation.
- In the Jet cool mode, the room temperature is maintained at a setting temperature of 18°C(64.4°F).
- When the sleep timer mode is input during the Jet cool operation, the Jet cool mode has the priority.
- When the Jet cool button is pressed, the horizontal vane of the unit is reset to the initial cooling vane position and then operates so that the air outflow can reach further.

#### 3.2 Jet Heat operation **Heatpump Only**

- While in cooling mode or Fuzzy operation, the Jet Heat function does not work. When it is input while in the Heating mode operation (dehumidification), the Jet Heat mode operation takes place.
- In the Jet Heat mode, the indoor fan operated at super-high speed for 60 min. at Heating mode operation.
- In the Jet Heat mode, the room temperature is maintained at a temperature of 30°C(86°F).
- When the sleep timer mode is input during the Jet Heat mode operation, the Jet Heat mode has the priority.
- When the Jet Heat button is pressed, the horizontal vane of the unit is reset to the initial Jet heating vane position and then operates so that the air outflow can reach further.

#### 3.3 Energy saving operation in cooling mode

- During cooling and dehumidification mode of operation, the Energy saving button can be input.
- In this operation, the set temperature and air volume is set automatically to save energy.

## 4. Utility Functions

### 4.1 Forced operation

- To operate the appliance manually if the remote control is lost. The forced operation selection switch is on the main unit of the appliance and will operate the appliance in the standard conditions.
- The operating condition is set according to the outdoor temp. and intake air temperature as follows.

	Cooling Model	Heat pump Model		
		Room Temp. $\geq 24^{\circ}\text{C}(75.2^{\circ}\text{F})$	$21^{\circ}\text{C}(69.8^{\circ}\text{F}) \leq \text{Room Temp.} < 24^{\circ}\text{C}(75.2^{\circ}\text{F})$	Room Temp. $< 21^{\circ}\text{C}(69.8^{\circ}\text{F})$
Operating mode	Cooling	Cooling	Healthy Dehumidification	Heating
Indoor FAN Speed	High	High	High	High
Setting Temperature	$22^{\circ}\text{C}(71.6^{\circ}\text{F})$	$22^{\circ}\text{C}(71.6^{\circ}\text{F})$	$23^{\circ}\text{C}(73.4^{\circ}\text{F})$	$24^{\circ}\text{C}(75.2^{\circ}\text{F})$

- The unit will automatically select the last operation mode it last operated in within the past 3 hours based off of information stored in the unit's memory.
- Operating procedures when the remote control can't be used is as follows :
  - The operation will be started if the ON/OFF button is pressed.
  - If you want to stop operation, re-press the button.
  - The ON/OFF switch is on the display PCB or side of indoor unit

### 4.2 Auto cleaning operation

- Function used to perform Self Cleaning to prevent the Unit from Fungus and bad odor.
- Use after the cooling operation, before turning the unit off. This operation cleans and dries the evaporator based on the cycle below, until the unit is operated again.
- The function is easy to operate as it is accessed through the Remote controller.

#### 1) Heat/pump Model

	ON	OFF		
	Cooling CYCLE	Fan	Heating	Fan
Comp.	ON	13 Min OFF	60 Sec ON	120 Sec OFF
Indoor Fan	Setting Step	LL	LL	LL

#### 2) Cooling/only Model

	ON	OFF
	Cooling CYCLE	Fan
Comp.	ON	30 Min OFF
Indoor Fan	Setting Step	Low

### 4.3 Air volume control

- Indoor fan motor control have 6 steps.
- Air volume is controlled "SH", "H", "Med", "Low" by the remote controller.
- "LL" step is selected automatically in Hot start operation.

Step	Description
LL	Very low, In heating mode
L	Low
M	Med
H	High
SH	Super high
Auto	Natural wind

### 4.4 Natural Air Control(Auto Wind)

- When the Auto Step is selected, the high, medium, or low speed of the airflow mode is operated for 2~15 sec. randomly by the Chaos Simulation.

### 4.5 Chaos Swing

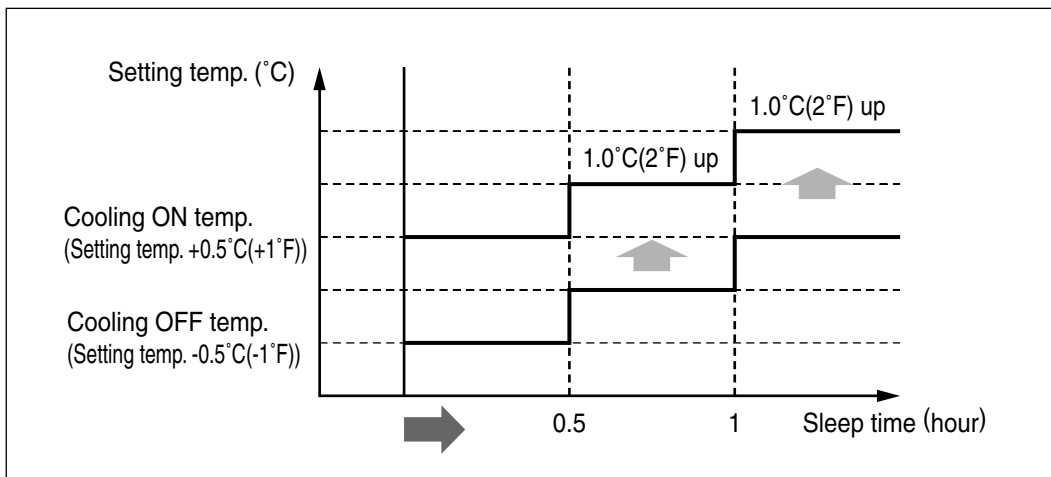
- By selecting Chaos swing, the horizontal vane automatically operates with a swinging motion or it is fixed to the desired direction.

### 4.6 Sleep mode Auto control

- Using the remote control, the sleep mode timer can be set for a time period of 1,2,3,4,5,6 or 7 hours. During this time period the unit will operate as described in sections 4.6.1 or 4.6.2, until the set time period has expired. Once the set time period has been reached, the unit will automatically turn off.
- When the appliance is on pause, the sleep timer mode cannot be input.

#### 4.6.1 Sleep timer operation for cooling cycle

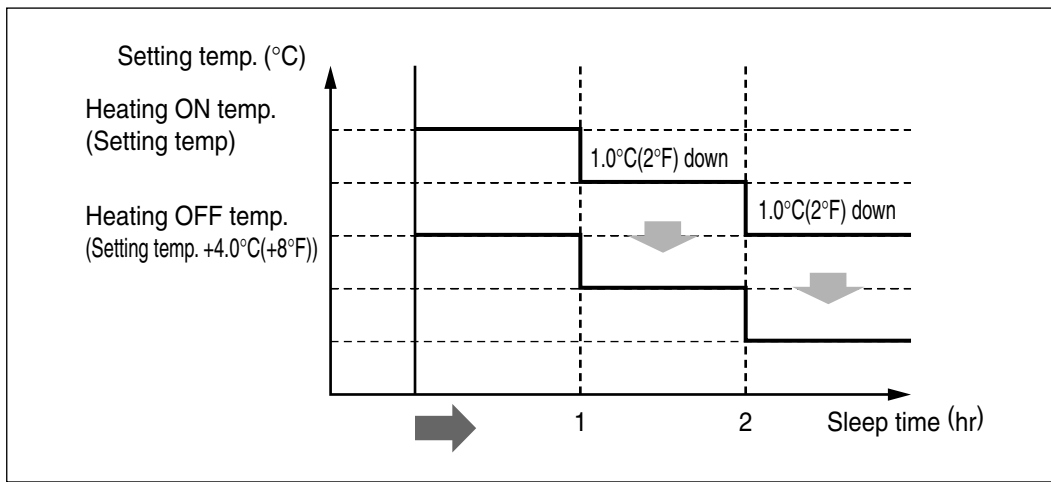
- While in cooling mode , 30 min. after the start of the sleep timer, the setting temperature increases by 1 °C(2 °F). After another 30minutes lapse, it increases again by 1°C(2 °F).



**NOTE:** Some Models are different by swing width and swing pattern.

#### 4.6.2 Sleep timer operation for heating cycle **Heatpump Only**

- While in heating mode, 60 min. after the start of the sleep timer, the setting temperature decreases by 1 °C(2 °F). After another 60minutes lapse, it decreases again by 1°C(2 °F).



#### 4.7 Auto restart

- When the power comes back after a sudden power failure during operation, the mode before the power failure is kept in the memory of the appliance. Upon restoring power, The unit will return back to it's last operation mode automatically based on the information saved in the appliance's memory, as shown below.
- Operation mode that is kept on the memory
  - State of operation ON/OFF
  - Operation mode/setting temp./selected airflow speed
  - Sleep timer mode/remaining time of sleep timer
  - Chaos Swing

## 5. Protection Functions & Controls

### 5.1 Five Seconds Stand-by (fan)

- The indoor unit fan will begin to rotate after 5 seconds of the unit being turned on.

### 5.2 Two Minutes Stand-by (comp.)

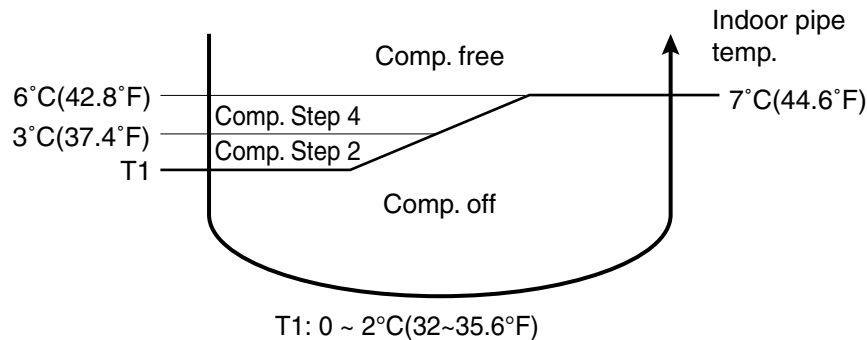
- After the compressor cycles off, it will not restart for a minimum of 2 minutes.

### 5.3 Hot start **Heatpump Only**

- To prevent cold air from blowing in the room upon starting up the unit in heating mode, the indoor fan will not rotate until the heat exchanger temperature reaches 30°C(86°F).

### 5.4 Freeze prevention (Protection of the evaporator pipe from frosting) **Heatpump Only**

- If the indoor pipe temperature is below 0°C(32°F) within 7 minutes after the compressor operates continuously in cooling mode, the compressor and outdoor fan will turn off.
- When the indoor pipe temperature is 7°C (44.6°F) or higher after a 2 minute pause/cycle off of the compressor, the compressor and outdoor fan will turn on according to the condition of the indoor air temperature.



**NOTE:** Some Models are different by T1.

## 5.5 Compressor Preheating **Heatpump Only**

### 5.5.1 9,12kBtu/h Model

With low outdoor temperature, preheating the compressor is necessary to maintain the oil viscosity before the unit starts.

The preheating Mode preheats the compressor motor coil/windings by electric current without compressor running.

Mode-in conditions : Outdoor temp.  $< 0^{\circ}\text{C}$  ( $32^{\circ}\text{F}$ ) and Discharge pipe temp  $< 15^{\circ}\text{C}$  ( $59^{\circ}\text{F}$ )

Mode-out conditions : Outdoor temp.  $> 5^{\circ}\text{C}$  ( $41^{\circ}\text{F}$ ) or Discharge pipe temp  $< 25^{\circ}\text{C}$  ( $77^{\circ}\text{F}$ ) or Compressor on

### 5.5.2 18, 24, 30kBtu/h Model

When the unit starts with low outdoor temperature, preheating the compressor is necessary to maintain the oil viscosity.

upper case Under the following conditions, the compressor runs at 15Hz for a specific time

Conditions : heat sink temperature  $< 0^{\circ}\text{C}$  ( $32^{\circ}\text{F}$ ) and Discharge pipe temp  $< 0^{\circ}\text{C}$  ( $32^{\circ}\text{F}$ )

Outdoor Temperature	Running Time [sec]
$-5^{\circ}\text{C}$ ( $23^{\circ}\text{F}$ ) ~ $-0^{\circ}\text{C}$ ( $32^{\circ}\text{F}$ )	90
$-10^{\circ}\text{C}$ ( $14^{\circ}\text{F}$ ) ~ $-5^{\circ}\text{C}$ ( $23^{\circ}\text{F}$ )	180
Under $-10^{\circ}\text{C}$ ( $14^{\circ}\text{F}$ )	300

## 5.6 Sump Heater Control (9, 12kBtu/h Model Only) **Heatpump Only**

With low outdoor temperature, the sump heater located on base panel prevents icing that may cause drain blockage and fan damage.

Heater-on conditions : Outdoor temp.  $\leq 0^{\circ}\text{C}$  ( $32^{\circ}\text{F}$ ) and heating mode

Heater-out conditions : Outdoor temp.  $> 1^{\circ}\text{C}$  ( $34^{\circ}\text{F}$ )

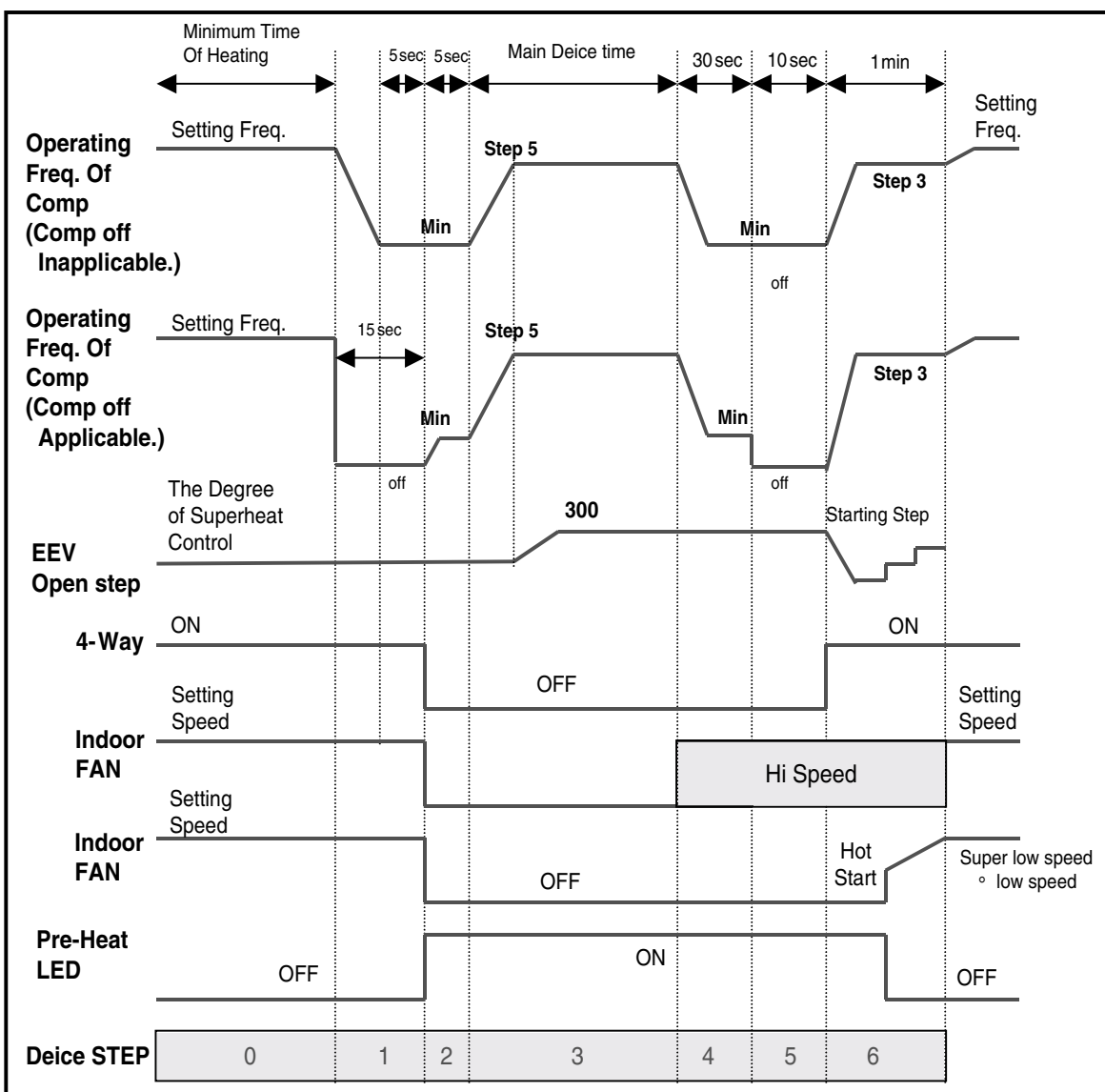


## 5.5 Automatic defrost Heatpump Only

### 5.5.1 9,12kBTu/h Model

- While in heating mode operation, in order to protect the evaporator pipe of the outdoor unit from freezing, the unit is reversed to the cooling cycle to defrost the evaporator pipe of the outdoor unit.
- Defrost control is available 40 minutes after the heating cycle started and the difference of the pipe temperature of outdoor unit reaches above option 1.
- The defrost control is available without reference to heating operation time only if the pipe temperature of outdoor unit reaches below option 2.

The mean outdoor temperature	-10°C(14°F) less than	-10~-5°C(14~23°F) between	-5~0°C(23~32°F) between	0°C(32°F) more than
Option 1	>4	>5	>5	>5
The minimum Time of Heating(sec)	Expected heating operating time And Heating operating time 40 minutes			
Option 2	-30	-30	-25	-25



Model (kBTu/h)	Compressor Frequency	EEV
9	65Hz(Step 5)	300
12	80Hz(Step 5)	300

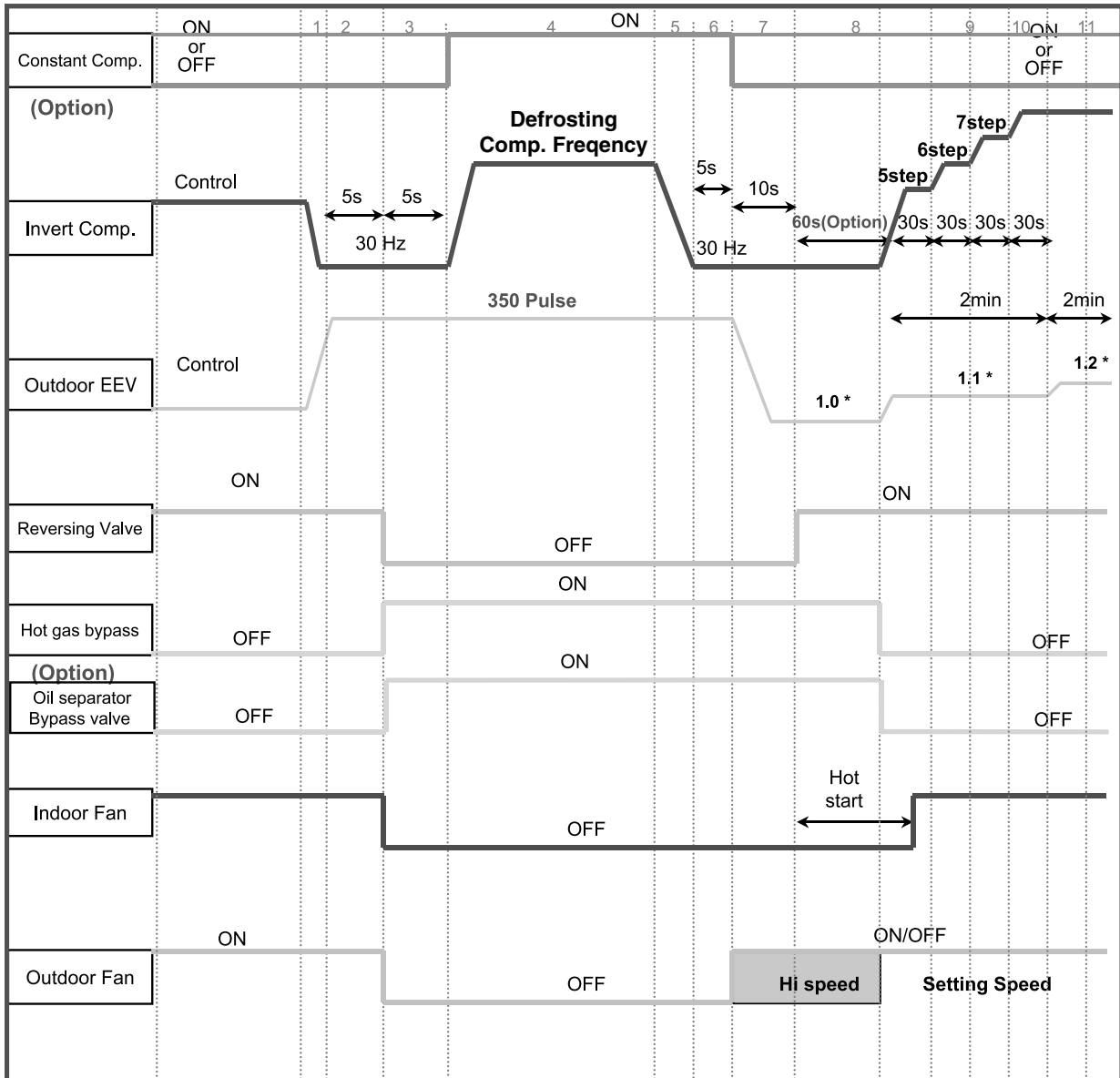
5.5.2 18,24,30kBTu/h Model

• Starting the defrosting operation

1) Defrost operation will start when the conditions below are met:

- a) Accumulation time of operation and the period after completion of defrost = 35 min.
- b) After 10 minutes from re-starting the compressor and over 35 minutes of accumulated operating time, defrosting operation starts after 10 minutes.
- c) Piping temperature of the outdoor heat exchanger is maintained below the defrost starting temperature for 4 minutes after 35 minutes continuous operation.
- d) Exceeding 10 minutes after oil recovery operation

2) Outdoor piping temperature is below -6°C (21.2°F, Option) for starting defrosting operation.



Model (kBTu/h)	Defrosting Comp. Frequency	EEV
18	90Hz	350
24	77Hz	350
30	90Hz	350

• **Defrosting Control Algorithm**

- 1) Lowering the compressor frequency starts the defrosting operation.  
Constant speed compressor is ON 10 seconds.
- 2) The EEV has an opening 350 pulse (Option) when starting the defrosting operation.
- 3) Reversing valve is OFF after 5 seconds from the compressor reaching an operating frequency of 30 Hz.  
Then the indoor fan turns OFF (including when the indoor unit is OFF, except if the remote controller is OFF).
- 4) After 5 seconds from the compressor reaching 30Hz, the outdoor unit fan turns off and the Hot gas Bypass/Oil Separator valve turns OFF.

**NOTE:** Comp.frequency and EEV pulse is different for each models.

• **Control algorithm of defrost completion**

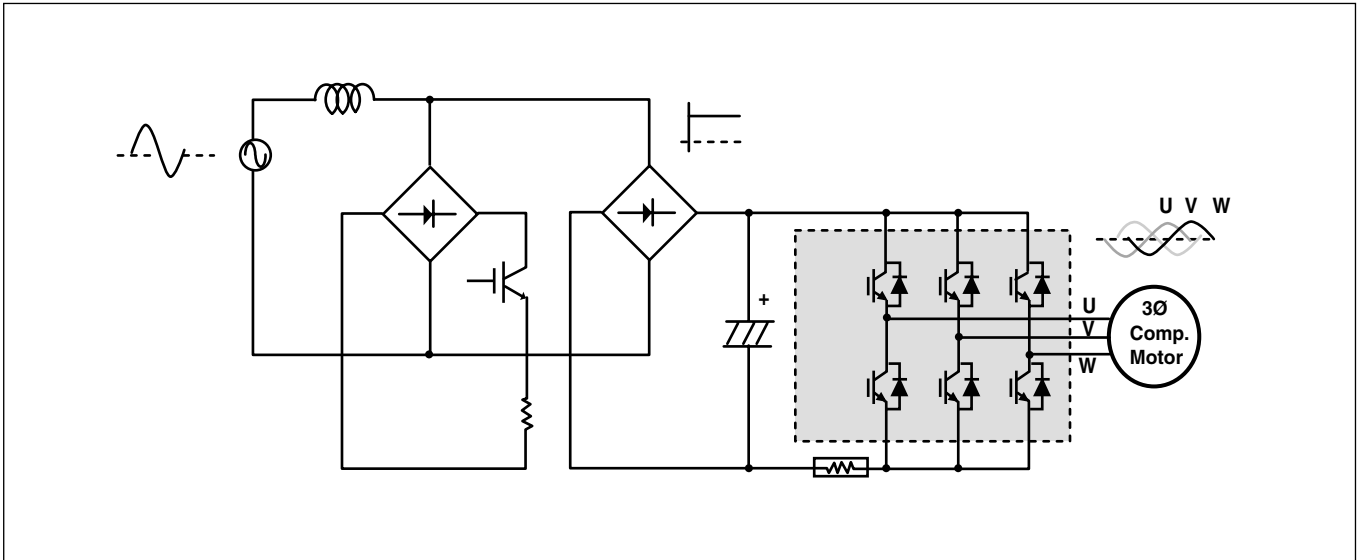
- 1) Frequency of compressor lowers to 30 Hz and maintains constant speed operation at 30 Hz for 75 seconds and then starts operating. If the constant speed compressor is OFF, it will receive an off receive OFF signal after 5 seconds from the compressor reaching 30 Hz.
- 2) The EEV will open with the standard previous pulse after 5 seconds from the time the compressor reaches 30 Hz.
- 3) Reversing valve is ON after 15 seconds from the time the compressor reaches 30 Hz.
- 4) The indoor unit fan is ON with high speed for 5 seconds from the time the compressor reaches 30Hz.
- 5) Hot Gas bypass valve/Oil separator bypass valve is OFF after 75 seconds from the time the compressor reaches 30Hz.

**NOTE:** Comp.frequency and EEV pulse is different for each models.

## 5.6 Power Relay Control

- Power relay turns on 1 second later after the power is supplied to the outdoor unit.
- Control sequence : power on → PTC operating → power relay on

## 5.7 Inverter

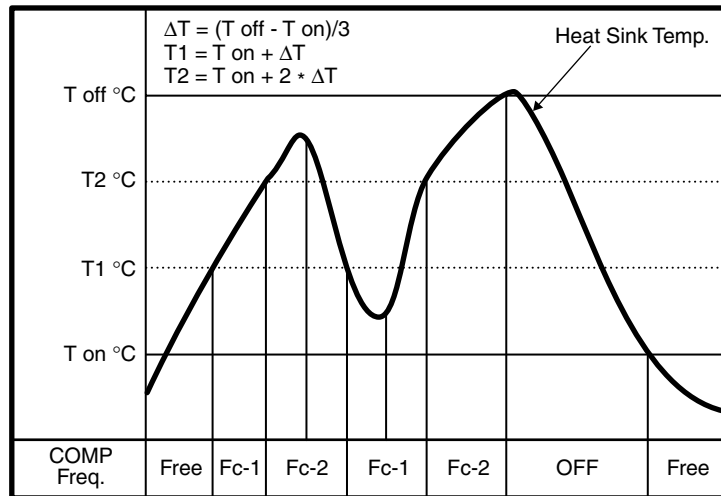


1. The single phase power AC is converted into DC.
2. The single phase power DC is converted into a three phase chopped DC voltage with a variable frequency.
3. When the frequency changes, the rotation speed of the compressor changes resulting in a changed refrigerant circulation. This leads to changeable amount of the heat exchange per unit.

## 5.8 Overheating Protection (Power Module)

### 5.8.1 9,12kBtu/h Model

- If the temperature of the heat sink thermistor reaches over T<sub>off</sub>, the Compressor stop instantly.
- The compressor operating frequency is limited according to the heat sink thermistor. (refer to below FIG.)
- The LED on PCB board will blink 4 times, when the thermistor is open or short, also when the temperature is over T<sub>off</sub>.



T<sub>on</sub> : 85°C(185°F) (Model by Model)

T<sub>off</sub> : 95°C(203°F) (Model by Model)

5.8.2 18,24,30kBTu/h Model

• Function

: Power module failure is protected by checking the temperature of heat sink via a temperature sensor.

• Heat sink sensor failure error

Short Check : if temperature  $\geq 130^{\circ}\text{C}(266^{\circ}\text{F})$

Open Check : if temperature  $< -30^{\circ}\text{C}(-22^{\circ}\text{F})$

System will go in self diagnosis (Error code 65) is displayed and product stops.

• Heat sink temperature control

a) Heat sink temperature  $< T_2$  : No limitation on compressor frequency

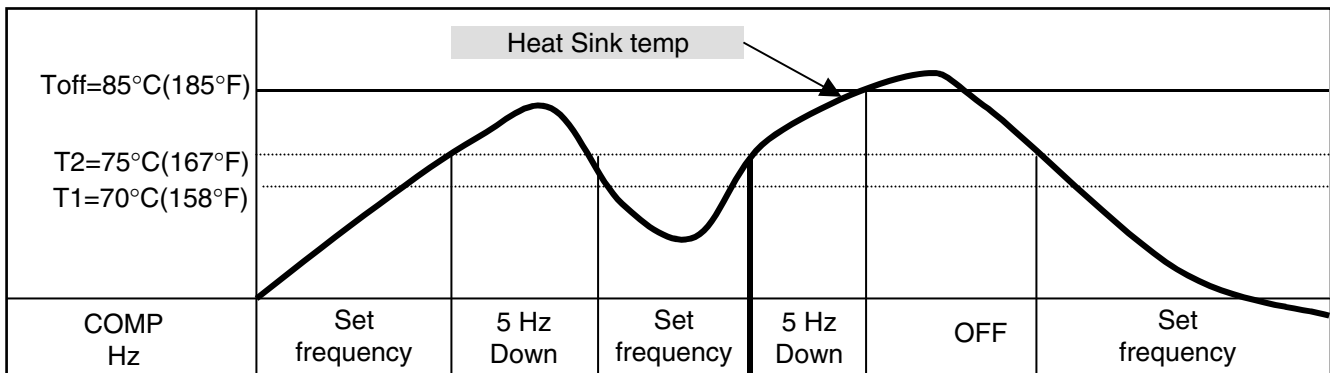
b)  $T_2 \leq$  heat sink temperature  $< T_{off}$  : Compressor frequency down by 5 Hz

c) Heat sink temperature  $\geq T_{off}$  : Compressor will be off.

The system will stop if this situation occurs 5 times within 1 hour an which error Code4 will be generated and self diagnosis will start.

If high temperature situation occurs 5 times in 1 hr system counts 1 error and after that 4 times if this situation occurs system stops and give error code.

If the temperature reaches  $T_{off}$  condition, the system will count the occurrence 5 times, then the system will stop with error code 4.



## 5.9 Total Current Control (Over Current Protection)

### 5.9.1 9,12kBTu/h Model

#### 1) CT1 control

- If the operating current reaches CT1, the operating frequency of the compressor decreases.
- After decreasing the operating frequency by 4Hz, if operating current is below I1 for 60 seconds continuously, the operating frequency of compressor increases to setting frequency.

#### 2) CT2 control

- If the operating current of the appliance reaches CT2, the compressor stops instantly and two minutes later the compressor restarts again.
- If CT2 occurs 5 times within one hour, the appliance turns off and displays ERROR CODE 7.

Model (kBTu/h)	CT 1 (Cooling)	CT 1 (Heating)	CT 2
9	7.5A	9A	10A
12	7.5A	9A	10A

**5.9.2 18,24,30kBtu/h Model**

- 1) Detection : check the output DC voltage of Current Transformer(CT).
- 2) Current Transformer Sensing Error
  - a) In initial power input, if the CT output is over 4.0V (25A) it shows.  
Error Code 40 (defect in CT sensing)
- 3) CT 1 detection :
  - a) If total current exceeds the value of CT1, then the operating frequency will be reduced by 1 step.
    - Step down 10Hz from current step.
    - If new Hz is below the minimum frequency 15Hz, then turn off the compressor.
  - b) After step down,if the total current exceeds CT1 for more than 5 sec. then the compressor will step down 1 more step.
  - c) If the current continue below „1 for more than 1 min.,return the Hz to setting Hz.
- 4) CT 2 detection :
  - a) If total current exceeds CT2, the compressor will turn off.  
after 3 min the compressor and check the current again.
  - b) If the CT2 condition occurs 5 times within 1 hour, then the unit will stop operating and Error Code 22 will be displayed.

<b>Model (kBtu/h)</b>	<b>CT 1 (Cooling)</b>	<b>CT 1 (Heating)</b>	<b>CT 2</b>
18	11A	12A	14A
24	14A	12A	15.5A
30	11A	12A	14A



## 5.10 DC Peak control

### 5.10.1 DC Peak Current Error by a fault signal of IPM

- If the operating current of IPM reaches 35A ± 3A, the compressor stops instantly.
- If DC PEAK occurs 5 times within 1 hour, the appliance turns off and displays Error Code 6(9,12kBtu/h Model) / Error Code 21(18,24,30kBtu/h Model).

### 5.10.2 DC Peak Current Error by the compressor lock

- If the DC LINK voltage is below DC 140V and this occurs 5 times within 1 hour while the compressor is operating, the appliance turns off and display Error Code 6(9k,12k Model) / Error Code 23(18k,24k,30k Model).

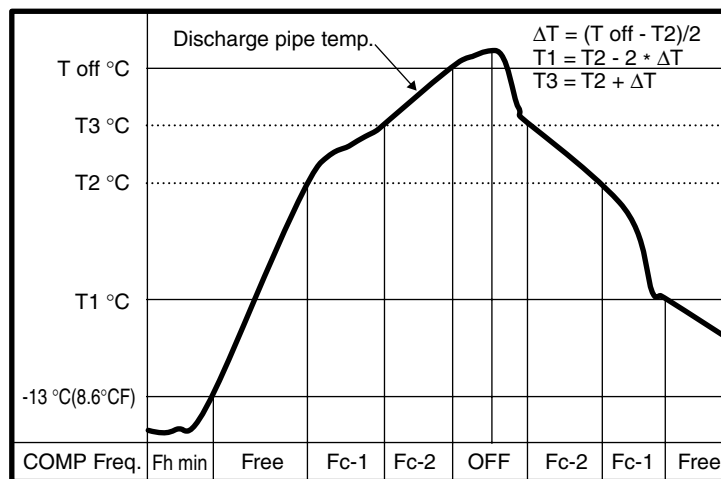
### 5.10.3 DC Peak Current Error by the Outdoor Fan Lock

- If this problem occurs 5 times within 1 hour in case of the temperature of outdoor pipe thermistor is over 65°C(149°F) while the compressor is operating, the appliance turns off and displays Error Code 6(9,12kBtu/h Model) / Error Code 61(18,24,30kBtu/h Model).

## 5.11 Discharge Pipe Temp Control

### 5.11.1 9,12kBtu/h Model

- If the temperature of the discharge pipe of compressor reaches over 130°C(266°F) or below -30°C(-22°F) the compressor stops instantly.
- The compressor's operating frequency is limited according to the compressor dome thermistor. (Refer to below Fig.)
- Temperature range of COMP SPEC varies by 10°C(50°F).



T off : 110°C(230°F)  
 T2 : 100°C(212°F)

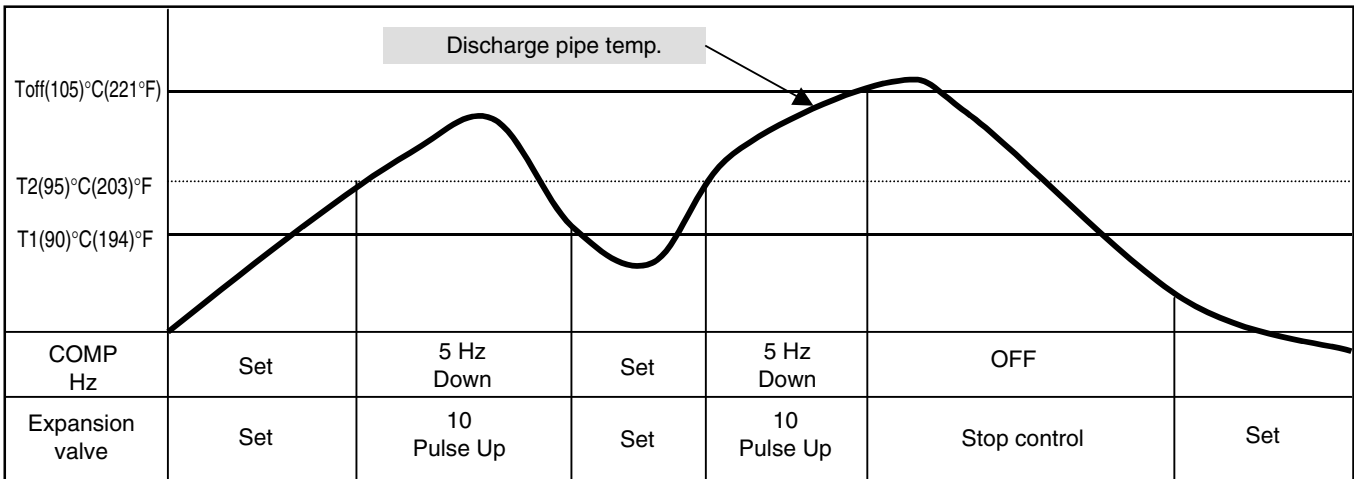
**5.11.2 Inverter Compressor (18,24,30kBTu/h Model)**

1) There can be two situations

- (a) Temperature sensor is failed (Error Code 41)
- (b) Abnormal high temperature discharge temperature (error code for high discharge will be generated)  
Both cases unit will stop.

2) Compressor working

- (a) If discharge pipe temperature < T1 No limitation on compressor frequency
- (b)  $T2 \leq$  discharge pipe temperature < T off, (Hysteresis control) Compressor frequency down by 5Hz and expansion valve up by 10 pulse in every 1 min.
- (c) Discharge pipe temperature  $\geq$  Toff, Compressor will be off  
System will stop if this situation occurs 5 times in 1 hour and error code will be generated.



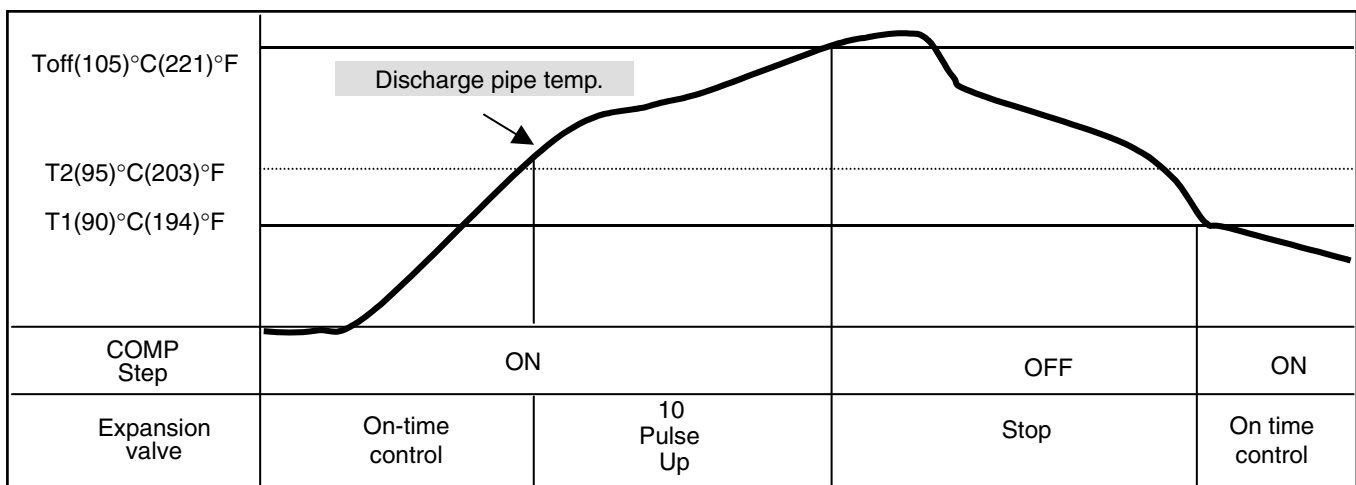
**5.11.3 Constant Compressor (only 30kBtu/h Model)**

**1) There can be two situations**

- (a) Temperature sensor is failed (Error Code 41)
- (b) Abnormal high temperature discharge temperature (error code for high discharge will be generated)  
Both cases unit will stop.

**2) Compressor working**

- (a) If discharge pipe temperature < T1 Compressor ON, EEV on-time control
- (b)  $T2 \leq$  discharge pipe temperature < Toff (Hysteresis control) Expansion valve up by 10 pulses every 1 min.  
If EEV is in the starting control it will follow it as it is.
- (c) Discharge pipe temperature  $\geq$  Toff Compressor will be OFF  
System will stop if this situation occurs 5 times in 1 hour and error code will be generated (Error Code 33).



## 5.12 Low Ambient control

### 5.12.1 9,12kBtu/h Model

- If outdoor temperature drops below a certain temperature, liquid return is prevented by On/Off control of outdoor fan.
- It can prevent frosting of evaporator and keep cooling operation

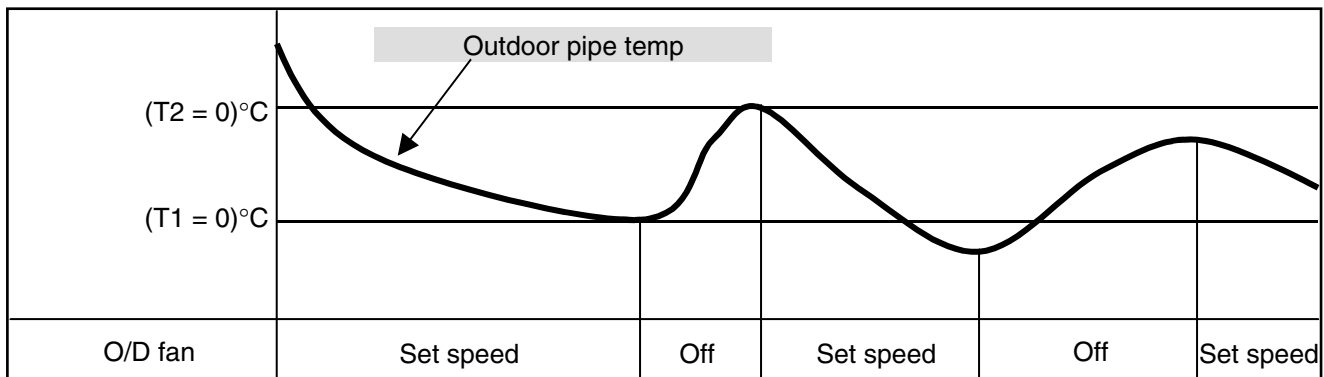
Model	Mode-in Condition	Mode-out Condition
Mode-in by outdoor pipe temp.	Outdoor fan-on time $\geq 3$ min. (And) Outdoor pipe temp. $\leq 4^{\circ}\text{C}$ ( $39^{\circ}\text{F}$ ) (And) Outdoor temp. $< 10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ )	Outdoor fan-off time $\geq 5$ min. (Or) Outdoor pipe temp. $\leq 20^{\circ}\text{C}$ ( $68^{\circ}\text{F}$ ) (And) Outdoor temp. $\geq 10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ )
Mode-in by indoor pipe temp.	Comp-on time $\geq 5$ min. (And) Indoor pipe temp. $\leq 4^{\circ}\text{C}$ ( $39^{\circ}\text{F}$ ) (And) Outdoor temp. $< 10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ )	Outdoor fan-off time $\geq 5$ min. (Or) Indoor pipe temp. $\leq 4^{\circ}\text{C}$ ( $39^{\circ}\text{F}$ ) (And) Outdoor temp. $\geq 10^{\circ}\text{C}$ ( $50^{\circ}\text{F}$ )

### 5.12.2 18, 24, 30kBtu/h Model

Low ambient cooling case : In this situation outdoor fan works in ON/OFF control.

: If the pipe temperature  $0^{\circ}\text{C}$  ( $32^{\circ}\text{F}$ ) and it is falling rapidly, the compressor will run for 5 min & then it will go into low ambient control. (\* Temp. value can be different for each model.)

\* After the system is stopped by CT cut or heat sink cut-off then the cycle returns to the normal conditioned control.



Model	T1 [ $^{\circ}\text{C}$ ( $^{\circ}\text{F}$ )]	T2 [ $^{\circ}\text{C}$ ( $^{\circ}\text{F}$ )]
18kBtu/h	18(64)	18
24kBtu/h	16(61)	16
30kBtu/h	0(32)	0

## 5.13 Oil return control(30kBtu/h Model) **Heatpump Only**

### 5.13.1 Operating Contion

- 1) When the continuous running time is over 3hr.(option), oil returning operation is run for 3min.  
In case of the initial operation, oil returning operation is run, after completing initial operation.
- 2) After defrost and oil returning operation, the continuous running time is reset.

### 5.13.2 Operation Process

- 1) EEV-Full open, Hot gas bypass valve-On
- 2) Compressor Step-70Hz + Constant Comp. On(Option)
- 3) Reversing valve-Off(Process of Off/On, follows defrost operating.)
- 4) Outdoor Fan-Low step

## 5.14 Oil equalizing control(30kBtu/h Model)

### Operating condition :

- 1) When the continuous inverter compressor running time at under 40 Hz(option) is over 2 hours(option) in 2 compressor system, oil restoring operation begins.
- 2) If compressor operating Hz is below 40 Hz by the safety control, the accumulated time will be cleared and oil restoration does not begin.
- 3) During this operation,if operating Hz can not be changed by safety control, the oil equalization operation will cease.

Operating process : Raise the operating HZ up to 70,and after 20 sec.(option) recover to the last value.

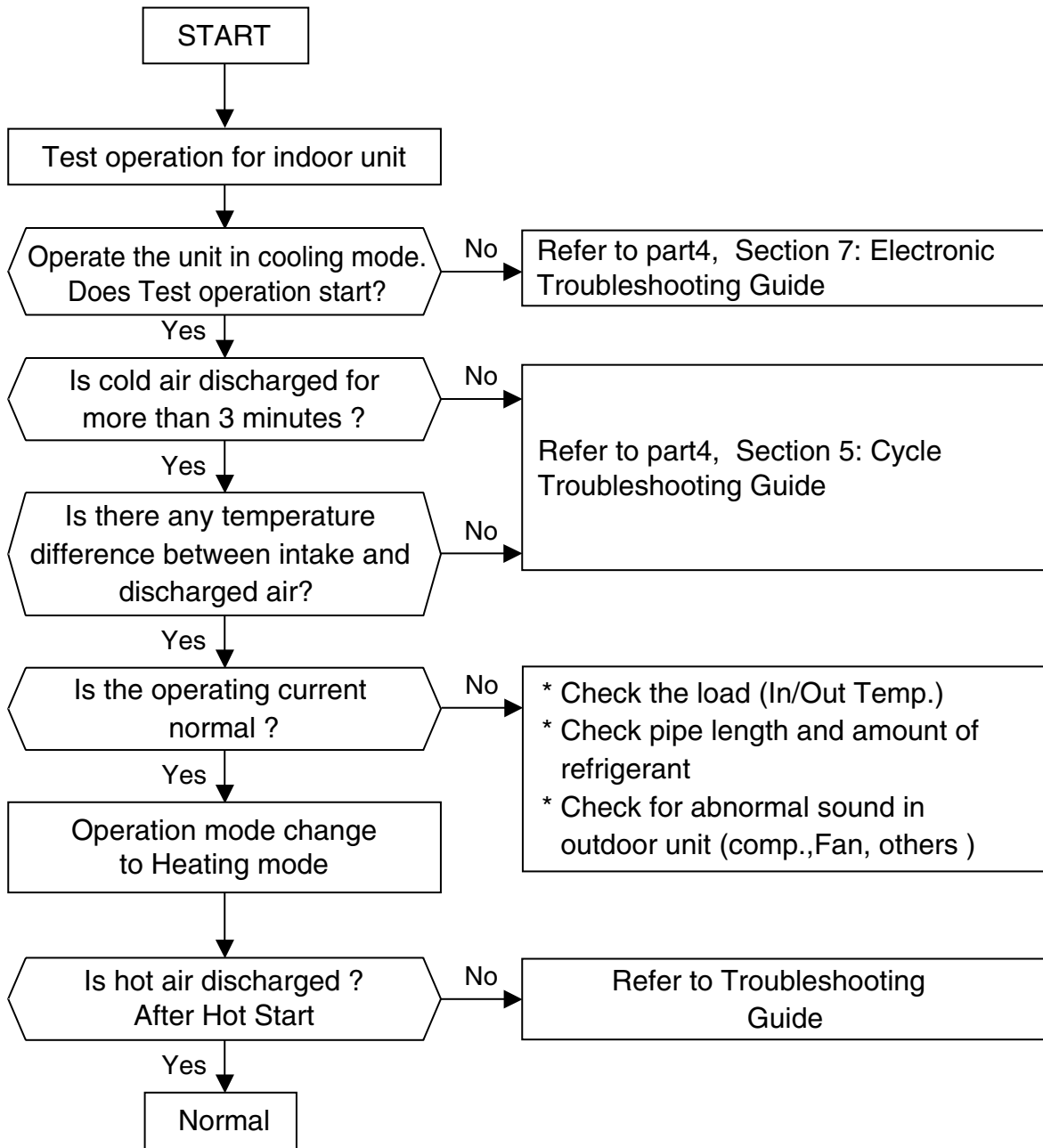
## Part 3 Test Run

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## 1. Check before Test Run

<b>1</b>	Check to see whether there is any refrigerant leakage, and check whether the power or transmission cable is connected properly.
<b>2</b>	Check whether the liquid pipe and gas pipe valves are fully opened.  <b>NOTE:</b> Be sure to tighten caps.
<b>3</b>	Confirm that 500 V meter shows 2.0 MΩ or more between power supply terminal block and ground. Do not operate when there is of 2.0 MΩ or less.  <b>NOTE:</b> Never carry out mega ohm check over terminal control board. Otherwise the control board may break.  Immediately after mounting the unit or after leaving it turned off for an extended length of time, the resistance of the insulation between the power supply terminal board and the ground may decrease to approx. 2.0 MΩ as a result of refrigerant accumulation in the internal compressor.  If the insulation resistance is less than 2.0 MΩ, turn on the main power supply.

**2. Test Run Flow chart**



**NOTE: When outdoor temperature is low, the unit is operated in heating mode during the test run procedure.**

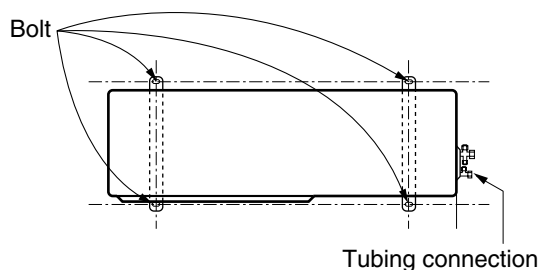


### 3. Test Run Detail

1. Check that all tubing and wiring have been properly connected.
2. Check that the gas and liquid side service valves are fully open.

#### Settlement of outdoor unit

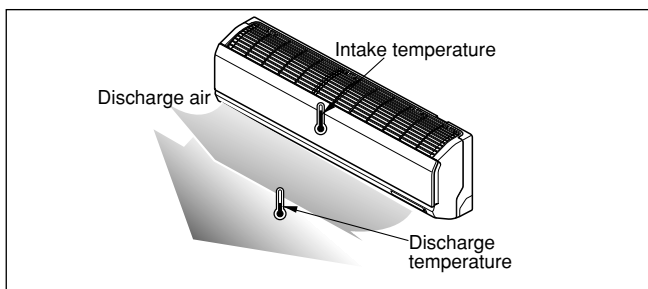
- Anchor the outdoor unit with a bolt and nut  $\varnothing 0.39$  inch tightly and horizontally on a concrete or rigid mount.
- When installing on the wall, roof or rooftop, anchor the mounting base securely with a nail or wire assuming the influence of wind and earthquake possibilities.
- When vibration of the unit is conveyed through the hose, secure the unit with an anti-vibration bushing.



#### Evaluation of the performance

Operate unit for 15~20 minutes, then check the system refrigerant charge:

1. Measure the pressure of the gas side service valve.
2. Measure the temperature of the intake and discharge air.
3. Ensure the difference between the intake temperature and the discharge is more than  $8^{\circ}\text{C}$  ( $46^{\circ}\text{F}$ ) (Cooling or Heating).



4. For reference; the gas side pressure of optimum condition is as below. (Cooling)

Refrigerant	Outside ambient TEMP.	The pressure of the gas side service valve.
R22	$35^{\circ}\text{C}$ ( $95^{\circ}\text{F}$ )	$4\sim 5\text{kg}/\text{cm}^2\text{G}$ ( $56.8\sim 71.0$ P.S.I.G.)
R410A	$35^{\circ}\text{C}$ ( $95^{\circ}\text{F}$ )	$8.5\sim 9.5\text{kg}/\text{cm}^2\text{G}$ ( $120\sim 135$ P.S.I.G.)

**NOTE:** If the actual pressure is higher than shown, the system is most likely over-charged, and charge should be removed.  
If the actual pressures are lower than shown, the system is most likely undercharged, and charge should be added.

The air conditioner is now ready for use.

#### PUMP DOWN

**This is performed when the unit is to be relocated or the refrigerant circuit is serviced.**

Pump Down means collecting all refrigerant in the outdoor unit without loss in refrigerant gas.

#### CAUTION:

Be sure to perform Pump Down procedure with the unit in cooling mode.

#### Pump Down Procedure

1. Connect a low-pressure gauge manifold hose to the charge port on the gas side service valve.
2. Open the gas side service valve halfway and purge the air from the manifold hose using the refrigerant gas.
3. Close the liquid side service valve (all the way in).
4. Turn on the unit's operating switch and start the cooling operation.
5. When the low-pressure gauge reading becomes 1 to  $0.5\text{kg}/\text{cm}^2\text{G}$  ( $14.2$  to  $7.1$  P.S.I.G.), fully close the gas side valve stem and then quickly turn off the unit. At that time, Pump Down has been completed and all refrigerant gas will have been collected in the outdoor unit.
5. Check operating current.
6. Change from cooling mode to heating mode (if heat pump model) and check all operations.

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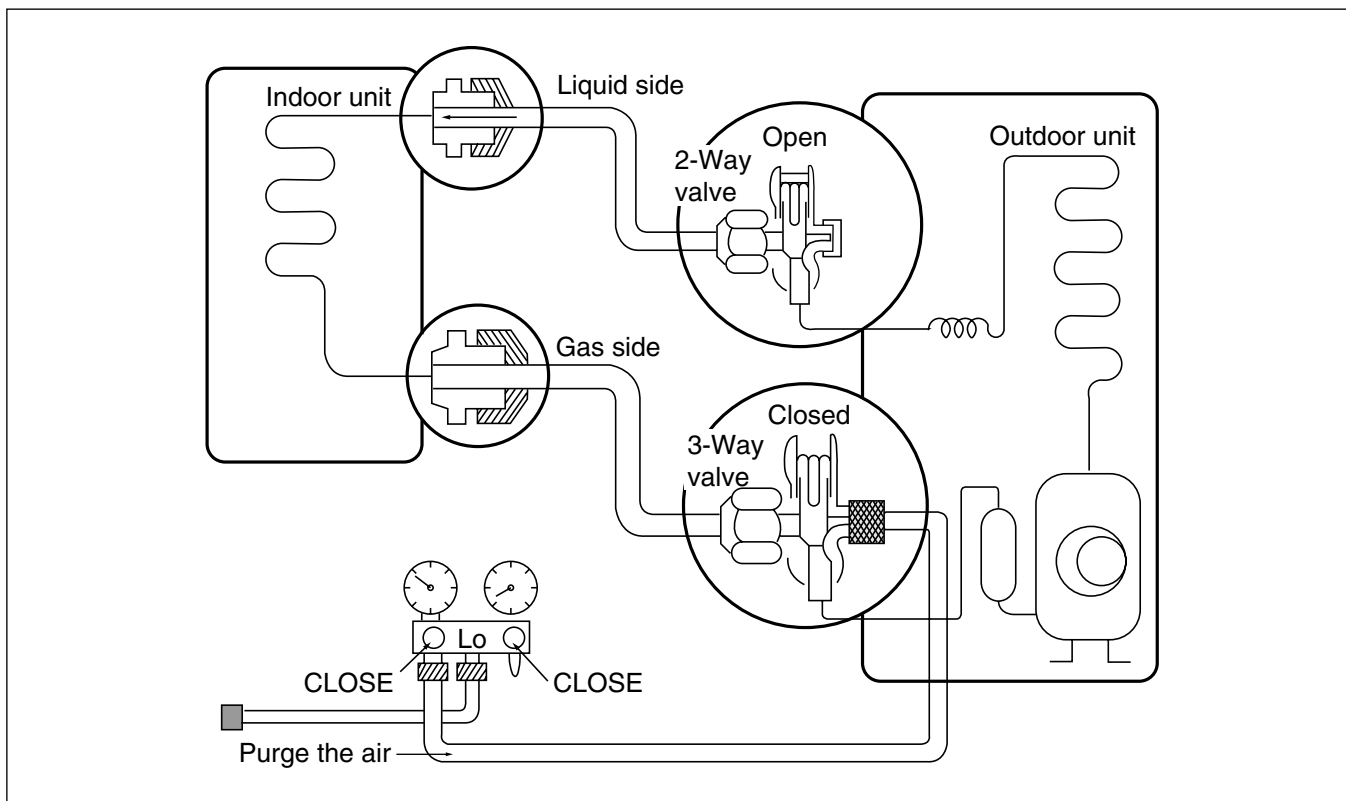
## Part 4 Troubleshooting

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**1. 2-Way, 3-Way Valve**

		2-way Valve (Liquid Side)	3-way Valve (Gas Side)	
operating device		Shaft position	Shaft position	Service port
Standard position		Closed (with valve cap)	Closed (with valve cap)	Closed (with cap)
1.	Air purging (Installation)	Open (counter-clockwise)	Closed (clockwise)	Open (push-pin or with vacuum pump)
Operation		Open (with valve cap)	Open (with valve cap)	Closed (with cap)
2.	Pumping down (Transferring)	Closed (clockwise)	Open (counter-clockwise)	Open (connected manifold gauge)
3.	Evacuation (Servicing)	Open	Open	Open (with charging cylinder)
4.	Gas charging (Servicing)	Open	Open	Open (with charging cylinder)
5.	Pressure check (Servicing)	Open	Open	Open (with charging cylinder)
6.	Gas releasing (Servicing)	Open	Open	Open (with charging cylinder)

## 2. Pumping Down



### • Procedure

**(1) Confirm that both the 2-way and 3-way valves are set to the open position.**

- Remove the valve stem caps and confirm that the valve stems are in the raised position.
- Be sure to use a hexagonal wrench to operate the valve stems.

**(2) Operate the unit for 10 to 15 minutes.**

**(3) Stop operation and wait for 3 minutes, then connect the charge set to the service port of the 3-way valve.**

- Connect the charge hose with the push pin to the service port.

**(4) Air purging of the charge hose.**

- Open the low-pressure valve on the charge set slightly to allow air purge from the charge hose.

**(5) Set the 2-way valve to the closed position.**

**(6) Operate the air conditioner at the cooling cycle and stop it when the gauge indicates  $1\text{kg/cm}^2\text{-g}$  (14 PSI).**

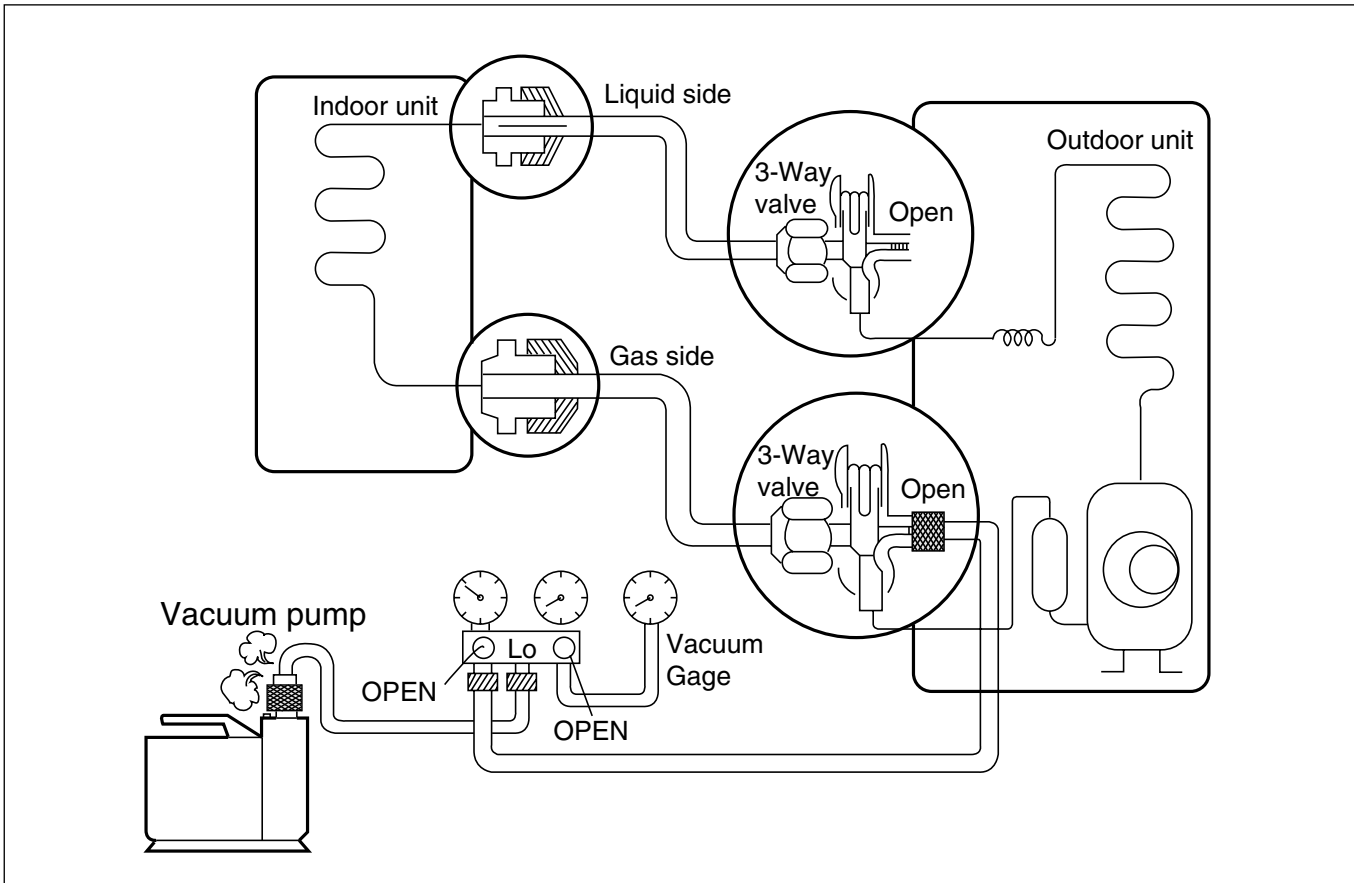
**(7) Immediately set the 3-way valve to the closed position.**

- Do this quickly so that the gauge ends up indicating 3 to  $5\text{kg/cm}^2\text{-g}$  (42 to 71PSI).

**(8) Disconnect the charge set, and mount the 2-way and 3-way valve's stem nuts and the service port nut.**

- Use torque wrench to tighten the service port nut to a torque of  $1.8\text{ kg}\cdot\text{m}$  (13 lbf·ft)
- Be sure to check for gas leakage.

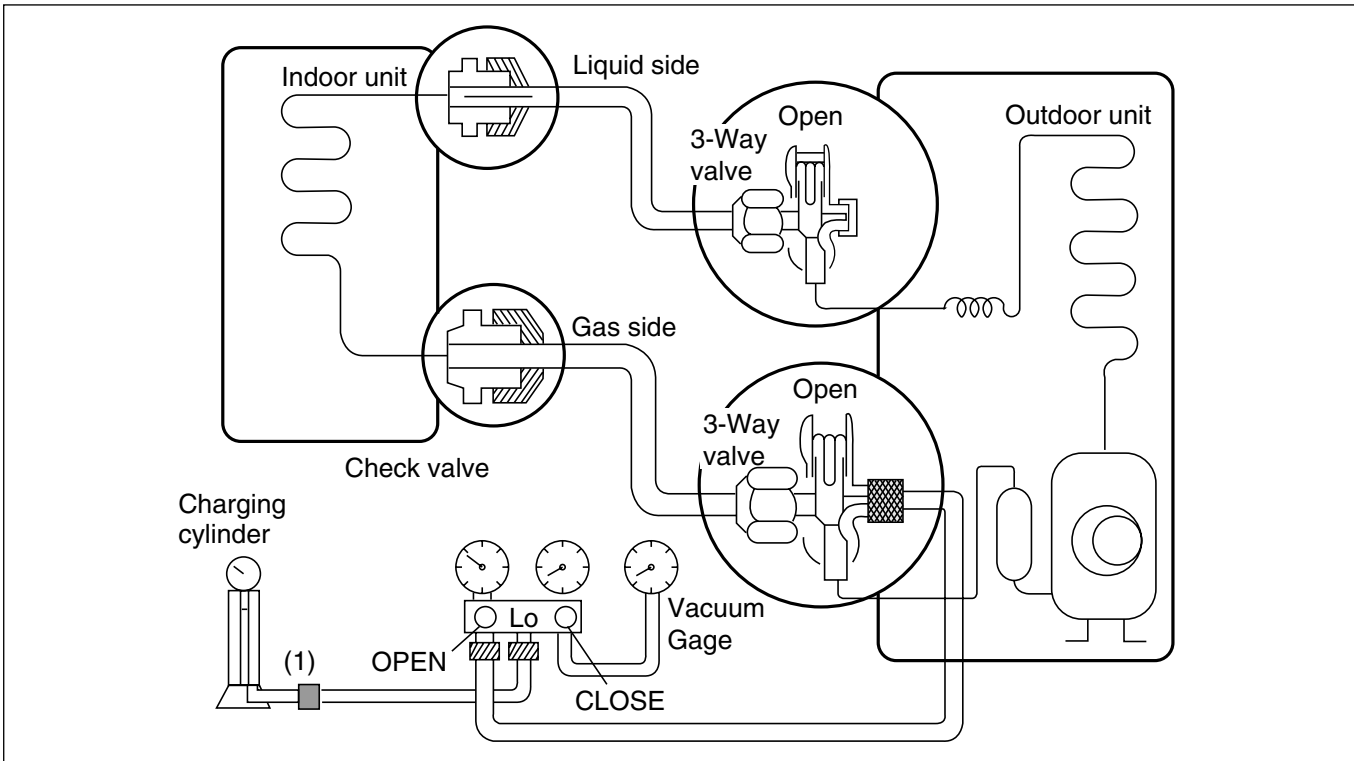
### 3. Evacuation



#### • Procedure

- (1) Connect the vacuum pump to the center hose of charge set center hose
- (2) Evacuation for approximately one hour.
  - Confirm that the gauge needle has moved toward 0.8 Torr (2PSF).
- (3) Close the valve (Lo side) on the charge set, turn off the vacuum pump, and confirm that the gauge needle does not move (approximately 5 minutes after turning off the vacuum pump).
- (4) Disconnect the charge hose from the vacuum pump.
  - Vacuum pump oil.  
If the vacuum pump oil becomes dirty or depleted, replenish as needed.

## 4. Gas Charging (After Evacuation)



### • Procedure

#### (1) Connect the charge hose to the charging cylinder.

- Connect the charge hose which you disconnected from the vacuum pump to the valve at the bottom of the cylinder.
- If you are using a gas cylinder, also use a scale and reverse the cylinder so that the system can be charged with liquid.

#### (2) Purge the air from the charge hose.

- Open the valve at the bottom of the cylinder and press the check valve on the charge set to purge the air. The procedure is the same if using a gas cylinder.

#### (3) Open the valve (Lo side on the charge set and charge the system with liquid refrigerant.

- If the system can not be charged with the specified amount of refrigerant, it can be charged with a little at a time (approximately 150g (5.3oz) each time) while operating the air conditioner in the cooling cycle; however, one time is not sufficient, wait approximately 1 minute and then repeat the procedure (pumping pin).

This is different from previous procedures.

Because you are charging with liquid refrigerant from the gas side, absolutely do not attempt to charge with larger amounts of liquid refrigerant while operating the air conditioner.

#### (4) Immediately disconnect the charge hose from the 3-way valve's service port.

- Stopping partway will allow the gas to be discharged.
- If the system has been charged with liquid refrigerant while operating the air conditioner turn off the air conditioner before disconnecting the hose.

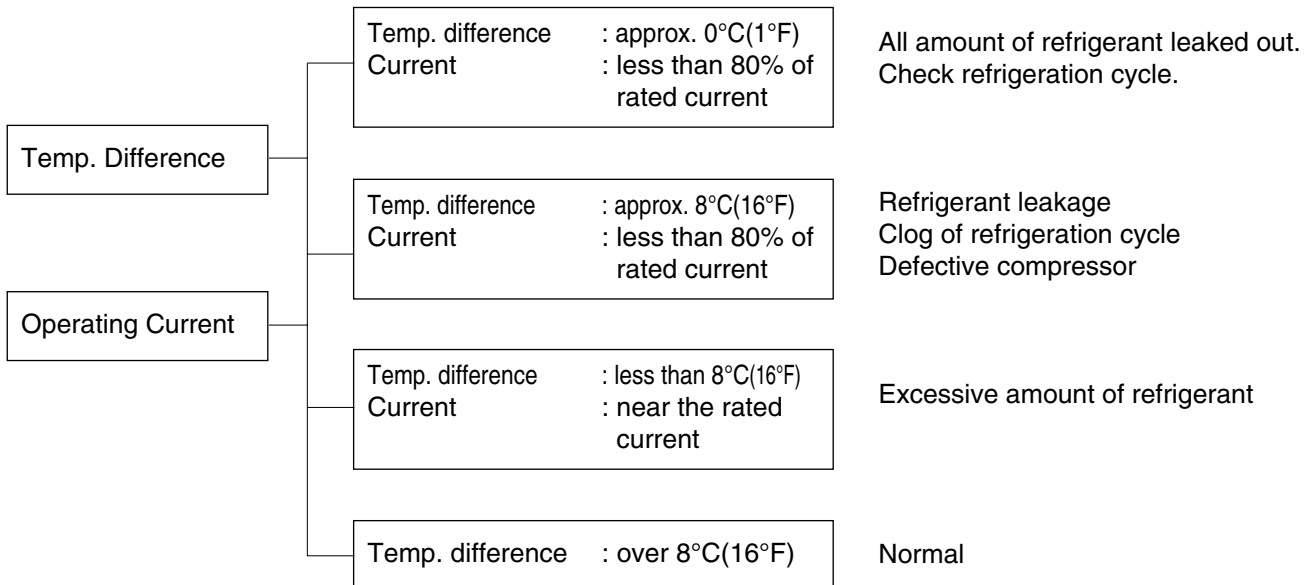
#### (5) Mount the valve stem nuts and the service port nut.

- Use torque wrench to tighten the service port nut to a torque of 1.8 kg·m (13 lbf·ft)
- Be sure to check for gas leakage.

## 5. Cycle Troubleshooting Guide

### Trouble analysis

1. Check temperature difference between intake and discharge air, and operating current.



### NOTICE

Temperature difference between intake and discharge air depends on room air humidity. When the room air humidity is relatively higher, temperature difference is smaller. When the room air humidity is relatively lower temperature difference is larger.

## 6. Electronic Parts Troubleshooting Guide

### Trouble 1 The Product doesn't operate at all. (9~30kBTu/h Model)

Turn off the main power and wait until LED on outdoor PCB is off.



Turn on the main power again.



"Beeping" sound is from the indoor unit?  
Flashing LED mounted on the outdoor PCB?



Check the voltage of power(AC 208~230V, 60Hz).

- The voltage of main power.
- The voltage applied to the unit.
- The connecting method of Indoor/Outdoor connecting cable (each color)
- The PCB Ass'y (Fuse, Noise Filter, Power Module(SMPS), IC01D, IC04D)

- Primarily, the operating condition of Micom is O.K.



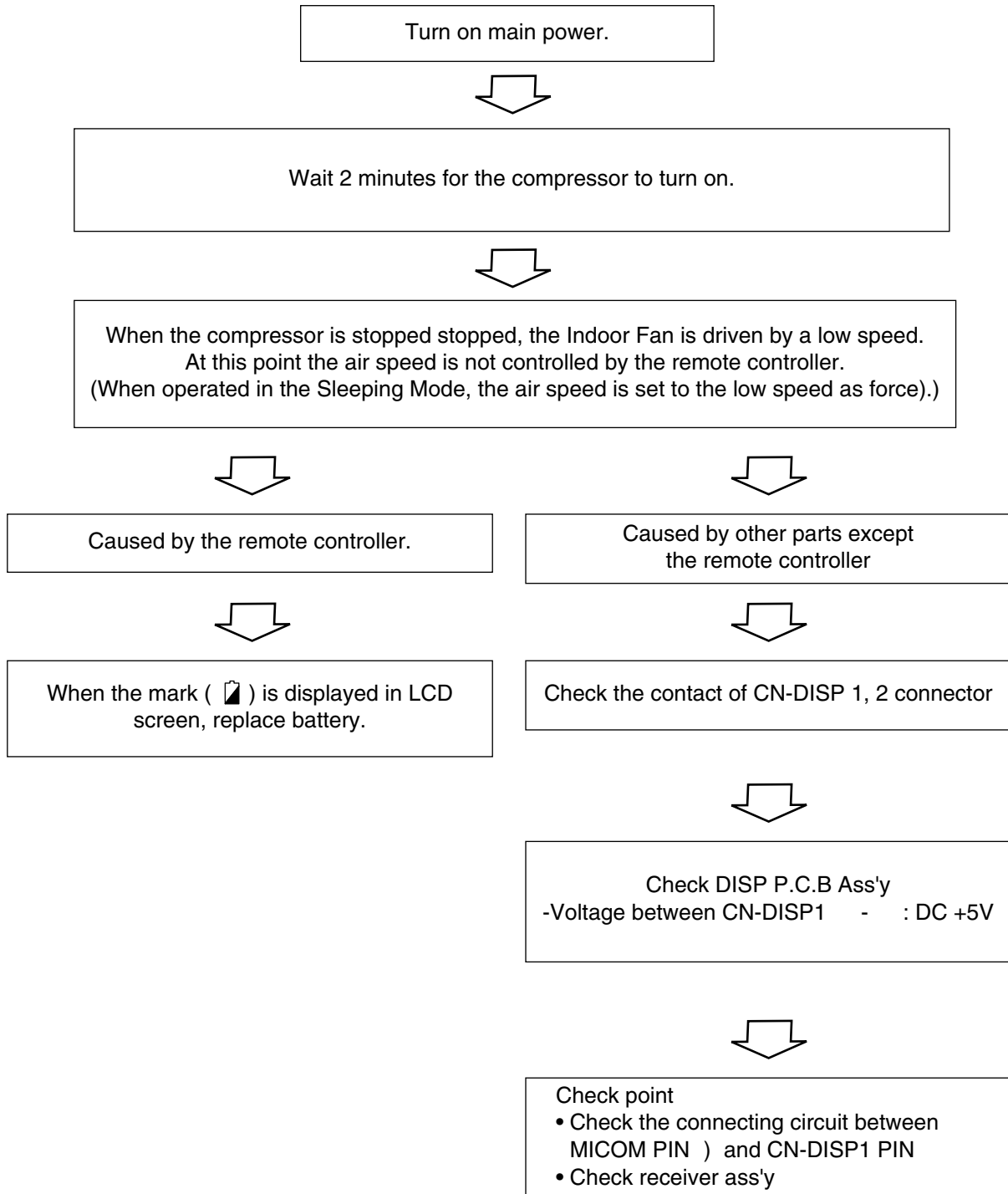
- Check CN-DISP1

The operation check of the P.C.B. Ass'y		
Procedure	Specification	Remedy
1) The input voltage of Power Module(SMPS)	: DC 220V~390V	Replace the P.C.B.
2) The output voltage of Power Module (SMPS)	: 15V ± 10%	
3) IC01D(LD1085), IC04D(7805)	: DC 5V	



## Trouble 2

## Product doesn't operate with the remote controller. (9~30kBTu/h Model)



**Trouble 3**

**The Compressor/Outdoor Fan does not operate (9, 12kBtu/h Model)**

Turn on the main power.



Using the remote controller, set the indoor set point to at least 15°C(5°F) less than the indoor air temperature.



When in air circulation mode, compressor/outdoor fan is stopped.



Check that the sensor for Indoor temperature sensor is attached and as close to the heat exchanger (EVA.) as possible.



When displaying Error code, refer to the trouble shooting guide.



Check the main power source.(AC 208V~230V)  
Check the trouble shooting guide error code 6,9



Turn off main power.



Check the electrical wiring diagram of Outdoor side.  
Check the open or short of connecting wires between Indoor and Outdoor.

**Trouble 4****The Compressor/Outdoor Fan does not operate (18, 24, 30kBtu/h Model)**

Turn on the main power.



Using the remote controller, set the indoor set point to at least 15°C(5°F) less than the indoor air temperature.



When in air circulation mode, compressor/outdoor fan is stopped.



Check the sensor for Indoor temperature is attached as close as to be effected by the temperature of Heat Exchange (EVA.)



When displaying Error code, refer to the trouble shooting guide.



Check the main power source.(AC 208V~230V)  
Check the trouble shooting guide error code 21,26.  
Check that CN\_FAN(A,B) supplied voltage to outdoor PCB is about AC 208V~230V.



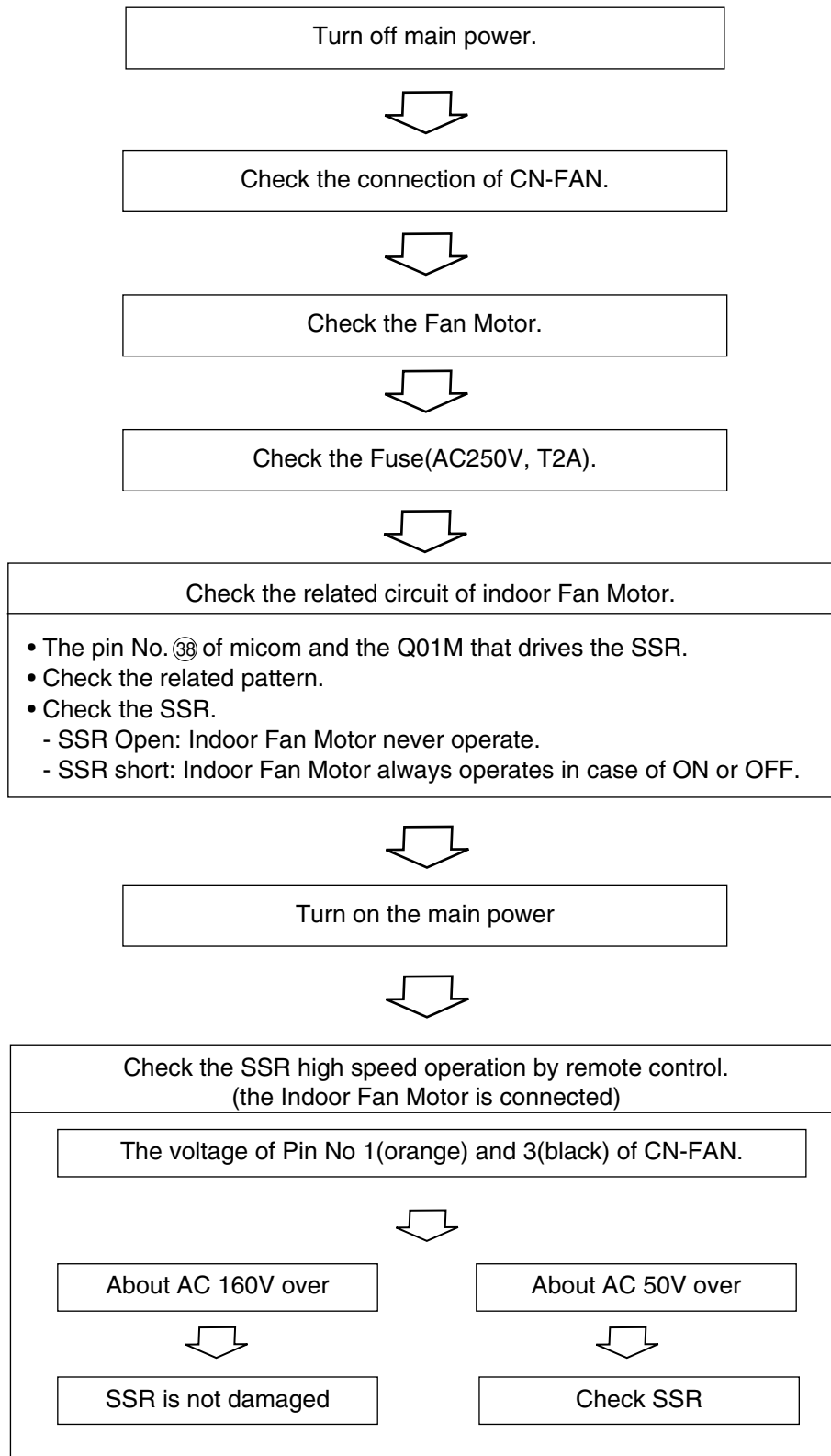
Turn off main power.



Check the electrical wiring diagram of Outdoor side.  
Check the open or short of connecting wires between Indoor and Outdoor.

**Trouble 5**

**When indoor Fan does not operate.(9~30kBtu/h Model)**

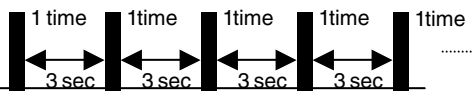
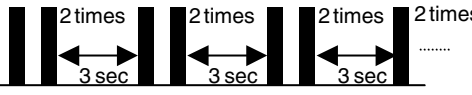
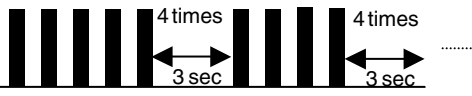
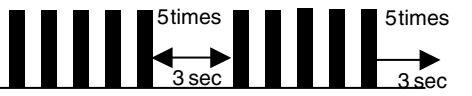
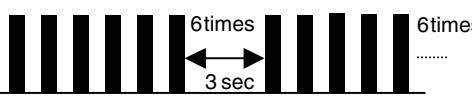
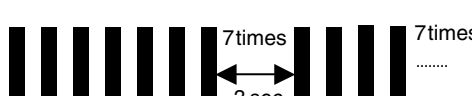
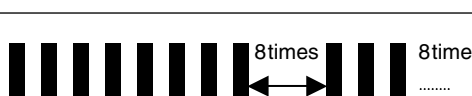




## 7. Self-diagnosis Function

### ■ Error Indicator

- The error indicator assists with self-diagnosis of the air conditioner and identifies if there is any trouble.
- The error indicator location is near the ON/OFF button by the LED on the evaporator and will signal as shown in the table below.
- If more than two errors occur simultaneously, primarily the highest severity error code is displayed.
- After error an occurrence, the error is cleared, the error LED is also cleared, simultaneously.
- To operate again on the occurrence of error code, be sure to turn off the power and then turn on.
- The error codes are different for various models

### ■ 9, 12kBtu/h Model

Error Code	Error Indicator	Cause of Error	Display		Indoor Operation
			Indoor	Outdoor	
1		<ul style="list-style-type: none"> <li>• Indoor Temp. sensor error - Sensor open or short</li> </ul>	O		ON
2		<ul style="list-style-type: none"> <li>• Outdoor Temp. sensor error - Sensor open or short</li> </ul>	O	O	ON
4		<ul style="list-style-type: none"> <li>• Heat Sink sensor error - Sensor open or short</li> <li>• Heat Sink temp is over 95°C (203°F)</li> </ul>	O	O	ON
5		<ul style="list-style-type: none"> <li>• Communication error</li> </ul>	O	O	OFF
6		<ul style="list-style-type: none"> <li>• DC Peak error</li> </ul>	O	O	SHUT DOWN
7		<ul style="list-style-type: none"> <li>• Over current error (CT2)</li> </ul>	O	O	SHUT DOWN
8		<ul style="list-style-type: none"> <li>• Indoor fan lock error (BLDC fan model only)</li> </ul>	O		OFF
9		<ul style="list-style-type: none"> <li>• Outdoor fan lock error (BLDC fan model only)</li> </ul>	O	O	OFF
10		<ul style="list-style-type: none"> <li>• Discharge pipe thermistor is short or open.</li> </ul>	O	O	ON

(4 LED Model)

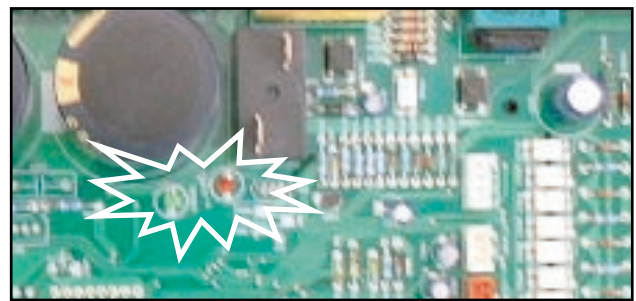
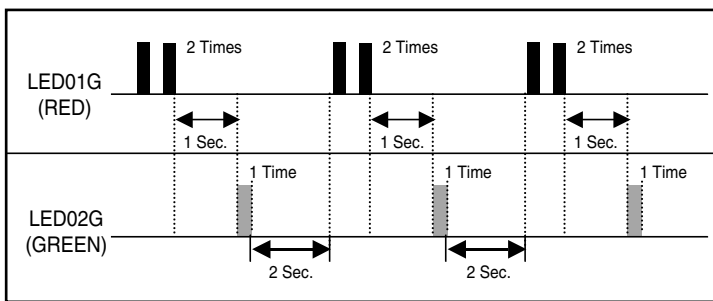
■ 18,24,30kBtu/h Model

Indoor Error

Error code	Description	INV TPS	LED1 (Red)	LED2 (Green)	Indoor Status
00	No Error				ON
01	Indoor Room themistor error			1time	OFF
02	Indoor in-piping sensor error			2times	OFF
05	Communcation error between indoor and outdoor units			5times	OFF
06	Indoor Out-Piping sensor error			6times	OFF

Outdoor Error

Ex) Error Code 21 (IPM Fault)



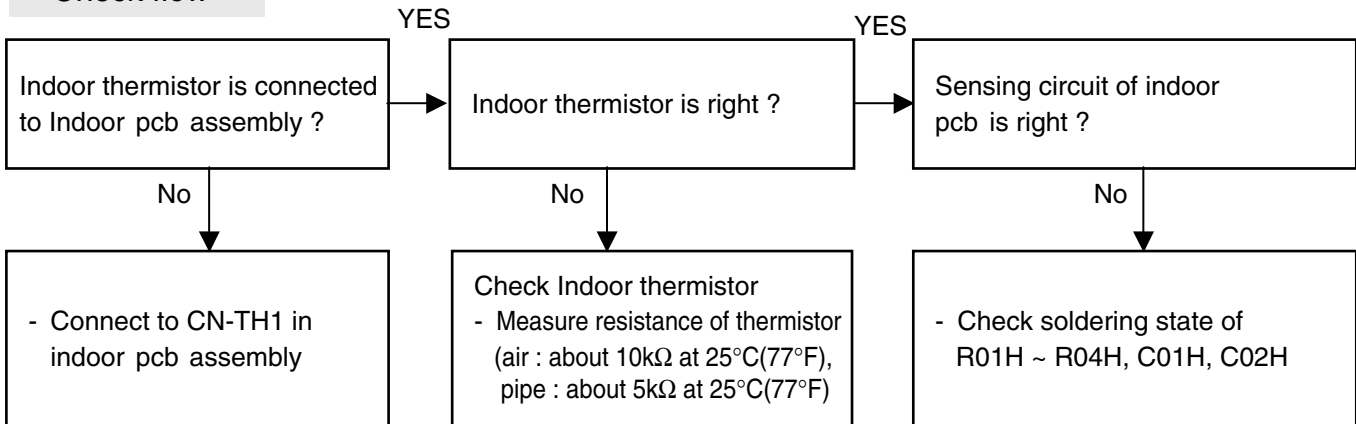
Error code	Contents	LED01G (Red)	LED02G (Green)	Case of error	Outdoor Status
21	IPM Fault (Compressor Over current)	2 times ●	1 time ●	Compressor malfunction, IPM Fault	Off
22	CT 2(Max. Current)	2 times ●	2 times ●	Current is 14A or above.	Off
23	DC Link Low Volt.	2 times ●	3 times ●	DC Link volt. Is 140V or below.	Off
24	Low / High press	2 times ●	4 times ●	Low / High press switch OPEN	Off
25	AC Low / AC High Volt.	2 times ●	5 times ●	Abnormal AC volt. Input.	Off
26	DC Compressor Position	2 times ●	6 times ●		Off
27	PSC Fault	2 times ●	7 times ●		Off
28	DC Link High Volt	2 times ●	8 times ●	Off	Off
32	Discharge Pipe Temp. High (INV)	3 times ●	2 times ●	Off	Off
33	Discharge Pipe Temp. High (Cons.)	3 times ●	3 times ●	Off	Off

Error code	Contents	LED01G (Red)	LED02G (Green)	Case of error	Outdoor Status
40	CT Circuit (open/ short)	4 times ●	○	CT Circuit malfunction	Off
41	Sensor INV. (open/ short)	4 times ●	1 time ●	Open / Short	Off
44	Air sensor (open/ short)	4 times ●	4 times ●	Open / Short	Off
45	Cond. Pipe sensor (open/ short)	4 times ●	5 times ●	Open / Short	Off
46	Suction pipe sensor (open/ short)	4 times ●	6 times ●	Open / Short	Off
47	Sensor Cons. (open/ short)	4 times ●	7 times ●	Open / Short	Off
53	Communication (Indoor to Outdoor)	5 times ●	3 times ●	Communication Poorly	Off
60	EEPROM check sum ↔	6 times ●	○	Check sum mismatching	Off
61	Cond. Pipe sensor temp. high	6 times ●	1 time ●	Cond. Temp. high	Off
62	Heat sink sensor temp. high	6 times ●	2 times ●	Heat sink temp. high	Off
65	Heat sink sensor (open/ short)	6 times ●	5 times ●	Open / Short	Off

## ■ Troubleshooting Guide(9,12kBtu/h Model)

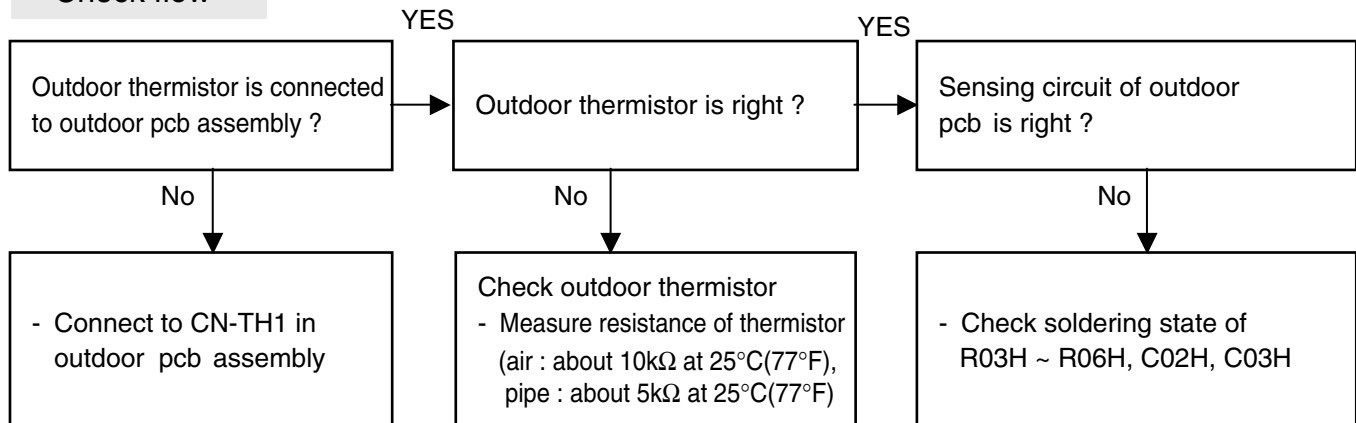
Error code	Description	Cause of error
1	Indoor thermistor is short or open	<ul style="list-style-type: none"> <li>Indoor thermistor (sensor) is short or open</li> <li>Indoor thermistor (sensor) is not connected to the indoor pcb assembly</li> <li>Damage or defect on the sensing circuit of indoor pcb assembly. (R01H, R02H, R03H, R04H, C01H, C02H)</li> </ul>

### Check flow



Error code	Description	Cause of error
2	Outdoor thermistor is short or open	<ul style="list-style-type: none"> <li>Outdoor thermistor (sensor) is short or open</li> <li>Outdoor thermistor (sensor) is not connected to the outdoor pcb assembly</li> <li>Damage or defect on the sensing circuit of outdoor pcb assembly. (R03H~R06H, C02H, C03H)</li> </ul>

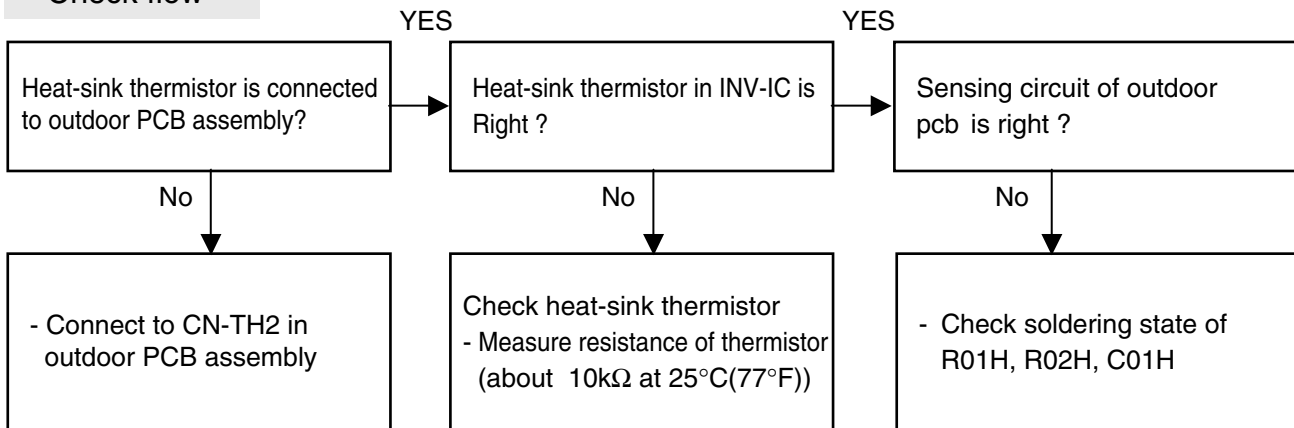
### Check flow



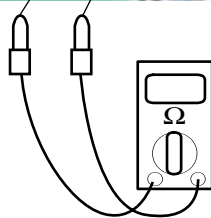


Error code	Description	Cause of error
4	Heat-sink Temp. is over 95°C(203°F) Heat-sink thermistor is open or short	<ul style="list-style-type: none"> <li>Heat-sink thermistor is damaged(short or open).</li> <li>Heat-sink Temp. is over 95°C(203°F)</li> <li>Damage or defect on the sensing circuit of outdoor pcb assembly. (R01H, R02H, C01H)</li> </ul>

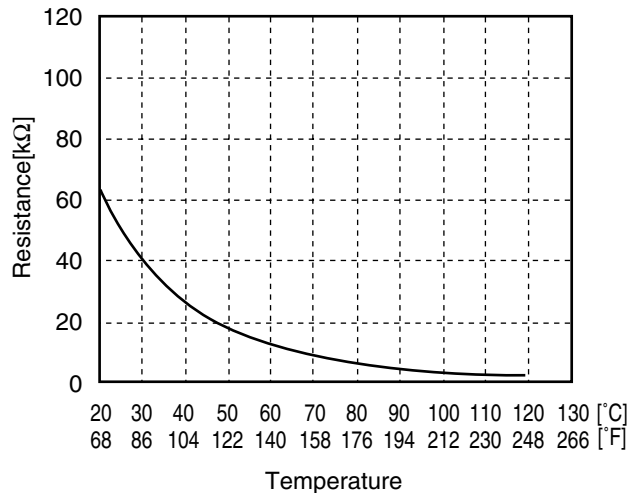
Check flow



9k,12kBtu/h Model Heat-sink Thermistor resistance check



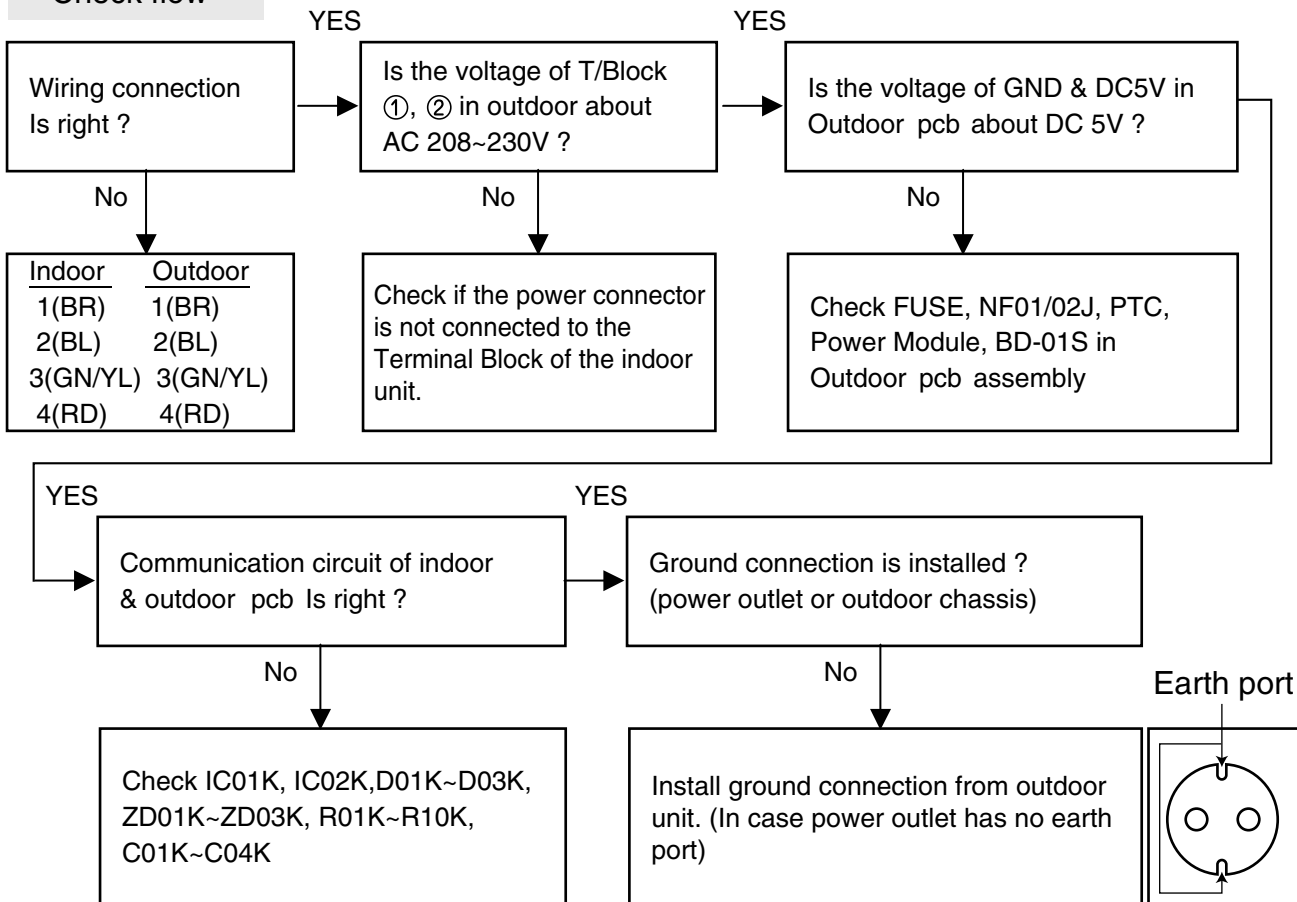
R-T Graph



## Part 4 Trouble Shooting

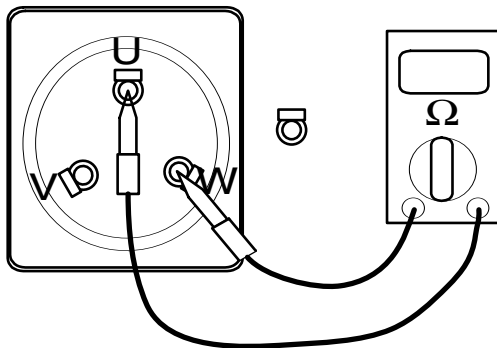
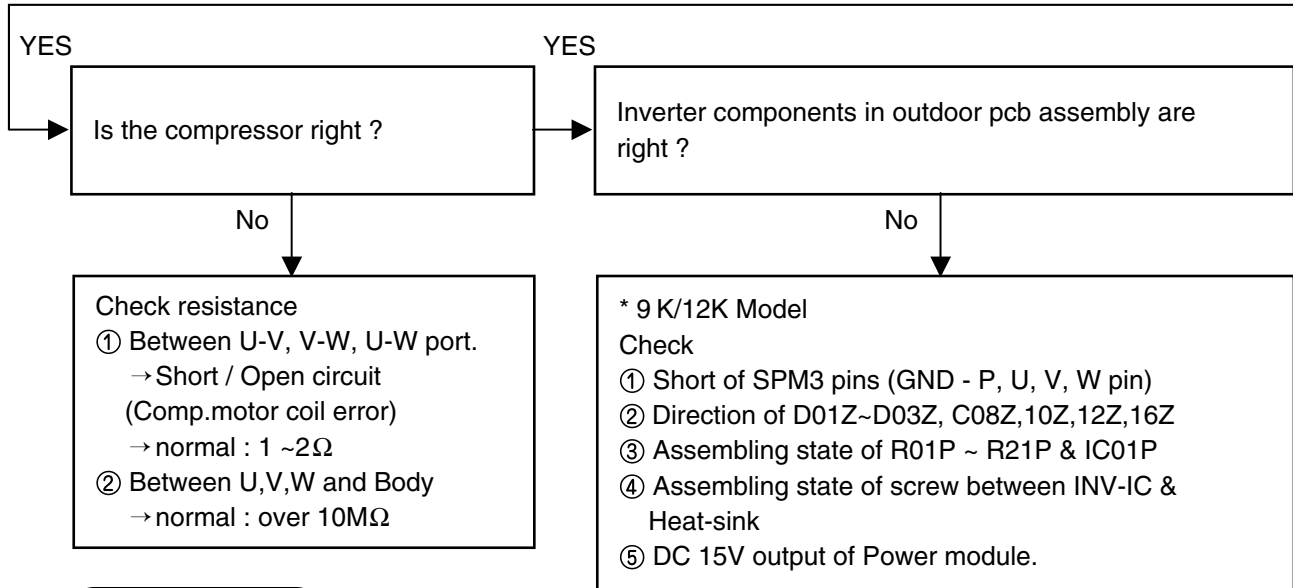
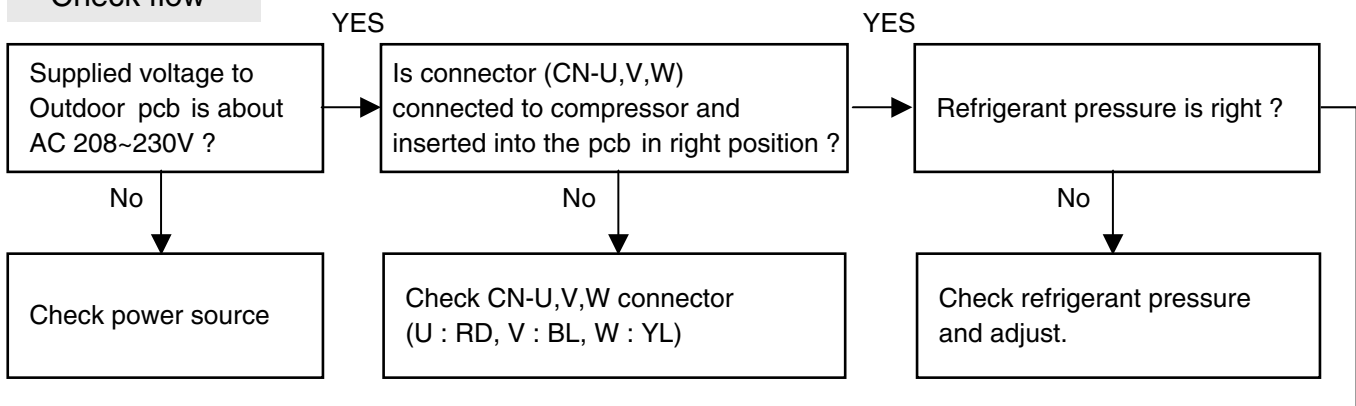
Error code	Description	Cause of error
5	Communication Error	<ul style="list-style-type: none"> <li>• Wrong or missing wiring between indoor and outdoor unit cable</li> <li>• Defect of communication components in indoor pcb assembly</li> <li>• Defect of communication components in outdoor pcb assembly</li> <li>• Defect of power supply components in outdoor pcb assembly</li> <li>• No ground connection in air conditioner unit (affected by noise in power source)</li> </ul>

### Check flow



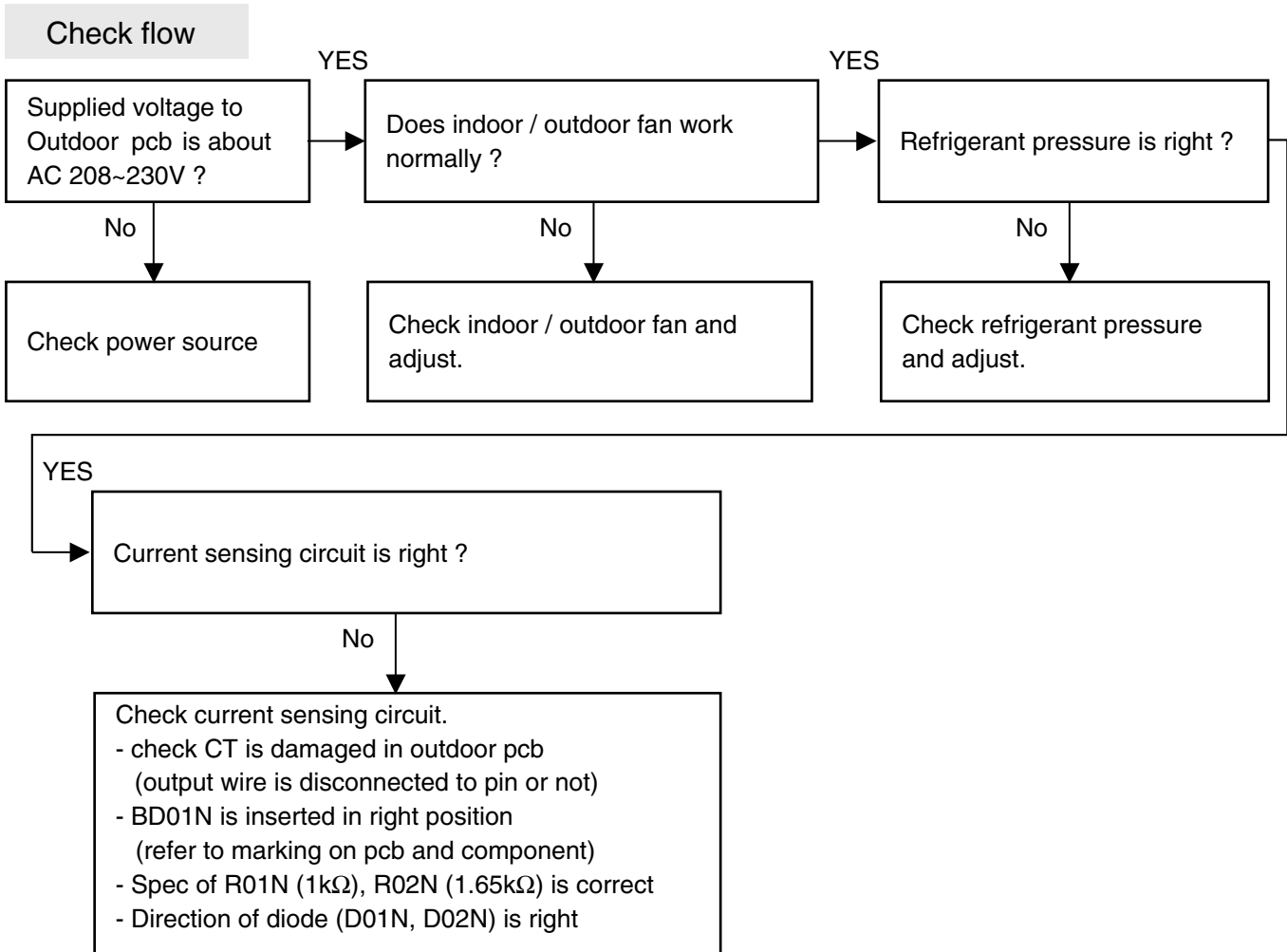
Error code	Description	Cause of error
6	DC Peak Error	<ul style="list-style-type: none"> <li>• Supplied power is not normal</li> <li>• Comp Connector (CN-U,V,W) is disconnected or inserted into the wrong position</li> <li>• Compressor is damaged (coil short) → replace compressor</li> <li>• Too much Refrigerant</li> <li>• Defect in outdoor pcb assembly → replace pcb assembly</li> </ul>

Check flow



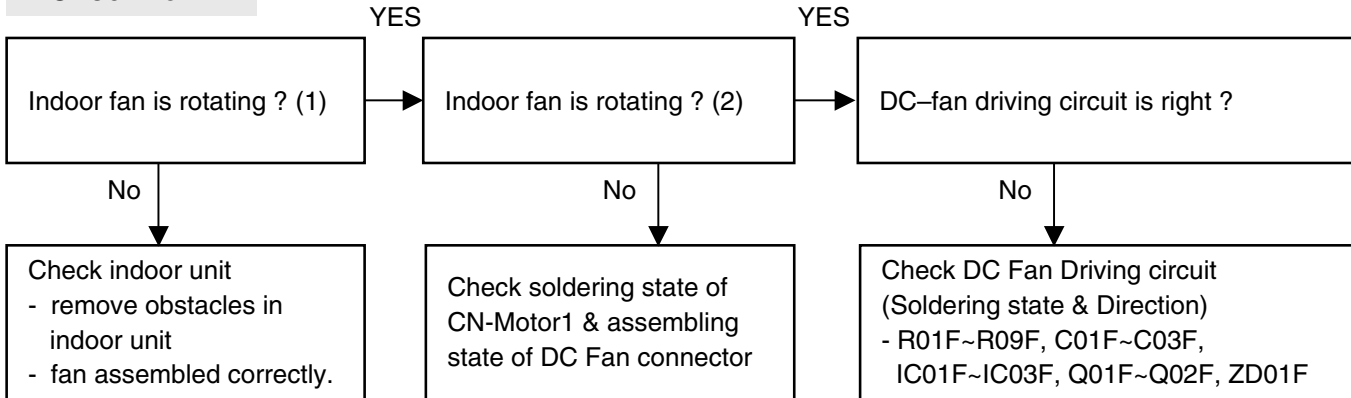
## Part 4 Trouble Shooting

Error code	Description	Cause of error
7	Over current Error (CT2)	<ul style="list-style-type: none"> <li>• Supplied power is not normal</li> <li>• Indoor/outdoor fan is locked</li> <li>• Too much refrigerant</li> <li>• Defect in current sensing circuit in outdoor pcb assembly</li> </ul>



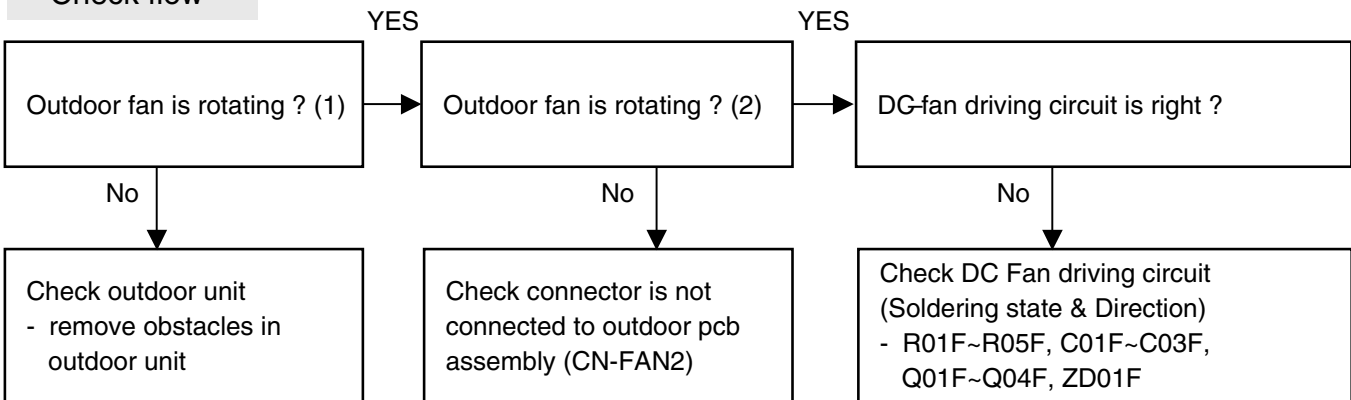
Error code	Description	Cause of error
8	Indoor fan is locked (BLDC fan model only)	<ul style="list-style-type: none"> <li>Indoor fan is locked or separated</li> <li>Fan connector is not connected to indoor pcb assembly</li> <li>Defective DC-fan driving circuit</li> </ul>

Check flow



Error code	Description	Cause of error
9	Outdoor fan is locked (BLDC fan model only)	<ul style="list-style-type: none"> <li>Outdoor fan is locked by an obstacle (ex : branch of tree, bar...etc)</li> <li>Fan connector is not connected to outdoor pcb assembly</li> <li>Defective in DC-fan driving circuit</li> </ul>

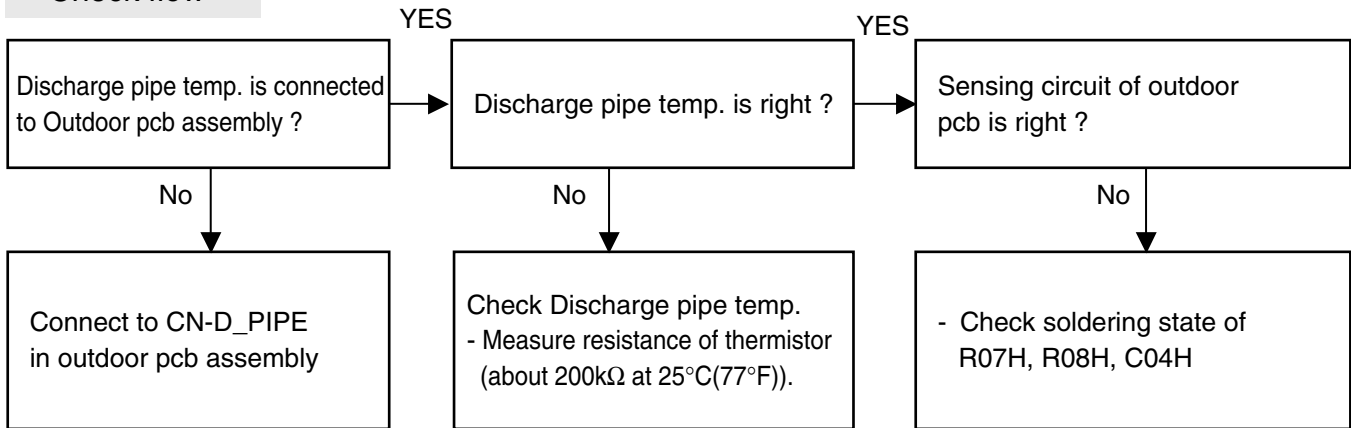
Check flow



## Part 4 Trouble Shooting

Error code	Description	Cause of error
10	Discharge pipe temp. is short or open	<ul style="list-style-type: none"> <li>• Discharge pipe temp. is short or open</li> <li>• Discharge pipe temp. is not connected to the outdoor pcb assembly</li> <li>• Damage or defect on the sensing circuit of outdoor pcb assembly</li> </ul>

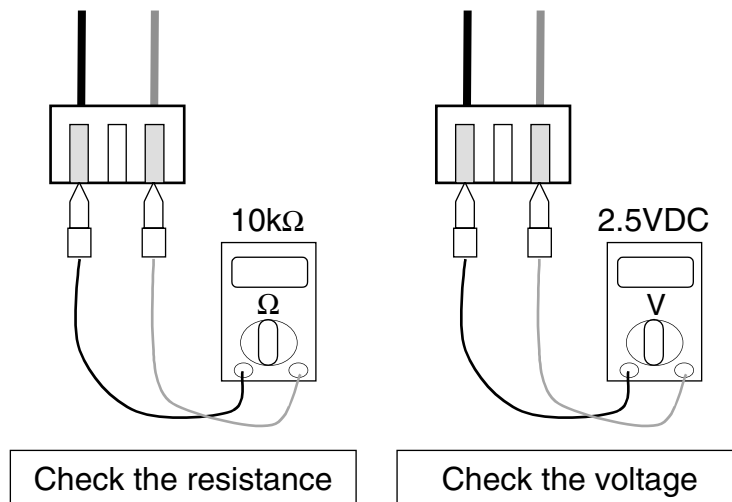
### Check flow



## ■ Troubleshooting Guide(18,24,30kBtu/h Model)

### 1) Troubleshooting CH01, CH02, CH06

Error code	Title	Cause of error	Check point & Normal condition
01	Indoor air sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	Normal resistor : 10k $\Omega$ / at 25°C(77°F) (Unplugged) Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)
02	Indoor inlet pipe sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	Normal resistor : 5k $\Omega$ / at 25°C(77°F) (Unplugged) Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)
06	Indoor outlet pipe sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	Normal resistor : 5k $\Omega$ / at 25°C(77°F) (Unplugged) Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)

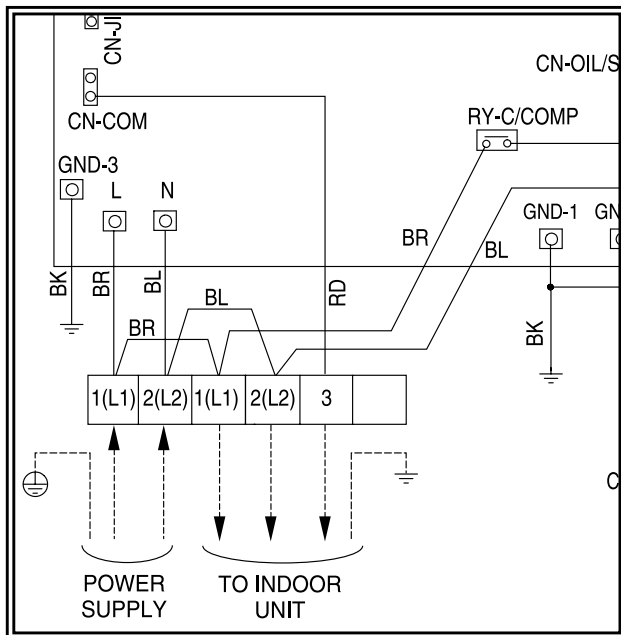


### Check Point

1. Unplug the sensor on Indoor unit PCB.
2. Estimate the resistance of each sensor.
3. If the resistance of the sensor is 10k $\Omega$ / 5k $\Omega$  at 25°C(77°F), then sensor is normal.
4. If the resistance of the sensor is 0 k $\Omega$  or  $\infty$ , then sensor is abnormal. → Change the sensor.
5. Plug the sensor onto the Indoor unit PCB and Power ON.
6. Estimate the voltage of each sensor.
7. If the voltage of the sensor is 2.5VDC at 25°C(77°F), then sensor is normal.
8. If the resistance of the sensor is 0 or 5VDC, then sensor is abnormal. → Repair or Change the PCB.

2) Troubleshooting CH05, CH53

Error code	Title	Cause of error	Check point & Normal condition
05 / 53	Communication (Indoor → Outdoor)	• Communication poorly	<ul style="list-style-type: none"> <li>• Power input AC 208~230V. (Outdoor, Indoor)</li> <li>• The connector for transmission is disconnected.</li> <li>• The connecting wires are misconnected.</li> <li>• The GND1,2 is not connected at main GND.</li> <li>• The communication line is shorted at GND.</li> <li>• Transmission circuit of outdoor PCB is abnormal.</li> <li>• Transmission circuit of indoor PCB is abnormal.</li> </ul>



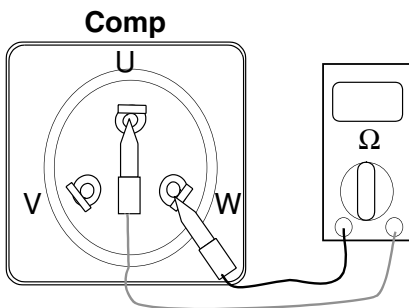
**Check Point**

1. Check the input power AC 208~230V. (Outdoor, Indoor unit)
  2. Check that the communication wires are correctly connected.
    - Adjust the connection of wire
    - Confirm the wire is either "Live", "Neutral"
  3. Check the resistance between communication line and GND. (Normal : Over 2MΩ)
  4. Check that the communication cable is correctly connected.
  5. Check the connection of GND1, GND2, and main GND.
  6. Check to see if one of the indoor units in operating properly and the outdoor PCB is operating correctly.
    - Check any other indoor units
- \* CH05 is displayed at indoor unit, CH53 is displayed at outdoor unit.

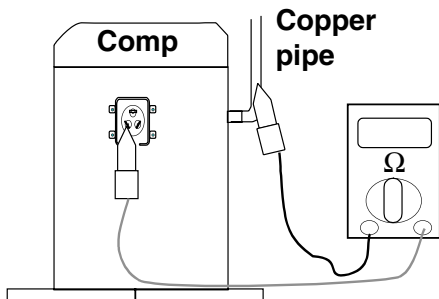


### 3) Troubleshooting CH21

Error code	Title	Cause of error	Check point & Normal condition
21	DC Peak	<ul style="list-style-type: none"> <li>• Instant over current</li> <li>• Over Rated current</li> <li>• Poor insulation of IPM</li> </ul>	<ul style="list-style-type: none"> <li>• An instant over current in the U,V,W phase                             <ul style="list-style-type: none"> <li>- Comp lock</li> <li>- The abnormal connection of U,V,W</li> </ul> </li> <li>• Over load condition                             <ul style="list-style-type: none"> <li>- Overcharging of refrigerant</li> <li>- Pipe length.</li> </ul> </li> <li>• Poor insulation of compressor</li> </ul>



Resistance( $\Omega$ ) at 20°C(68°F)		
Terminal	Inverter comp.	Constant comp.
U-V	0.64	0.8
V-W	0.64	0.8
W-U	0.64	0.8



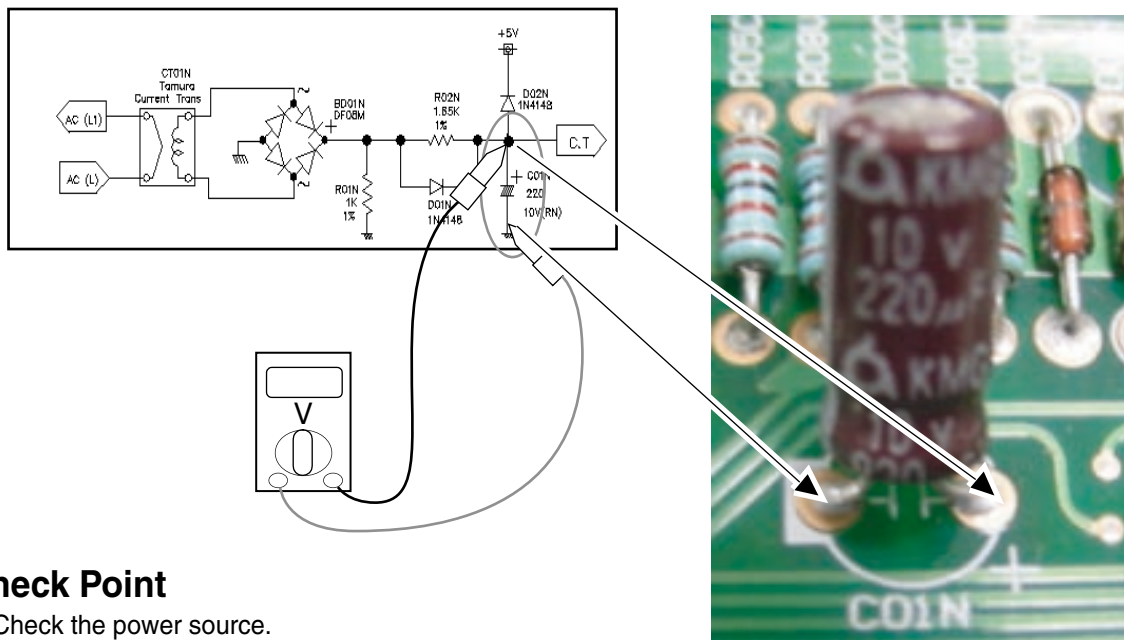
Resistance( $\Omega$ ) at 20°C(68°F)		
Terminal	Inverter comp.	Constant comp.
U-GND	2M $\Omega$	2M $\Omega$
V-GND	2M $\Omega$	2M $\Omega$
W-GND	2M $\Omega$	2M $\Omega$

### Check Point

1. Check the wire connection. (U,V,W)
2. Check the load condition. (Refrigerant, Pipe length, ...) → Adjust the load condition
3. Check the electricity leakage of the compressor. → Normal : Over 2M $\Omega$ .
4. Check the resistance of compressor. → Normal : 0.65 $\Omega$ (INV), 0.8 $\Omega$ (Cons.) → No difference at each terminal.
5. Check the insulation from water at IPM part. → Check the trace of water.
6. Check the IPM circuit.

4) Troubleshooting CH21, CH22

Error code	Title	Cause of error	Check point & Normal condition
21	DC_Peak	Compressor output current over.(30A )	check if the compressor is locked or operating. Check the compressor insulation and motor wire resistance. Check if the outdoor fan is locked or operating. Check the IPM short.
22	C/T Internal circuit	Initial current error	Check AC input voltage. Check if the outdoor fan is locked or operating. Check input current. Check the C01N DC voltage. (From where the electricity is entering and Before the product operates, Normality Vdc value is $2.5V \pm 0.2V$ )

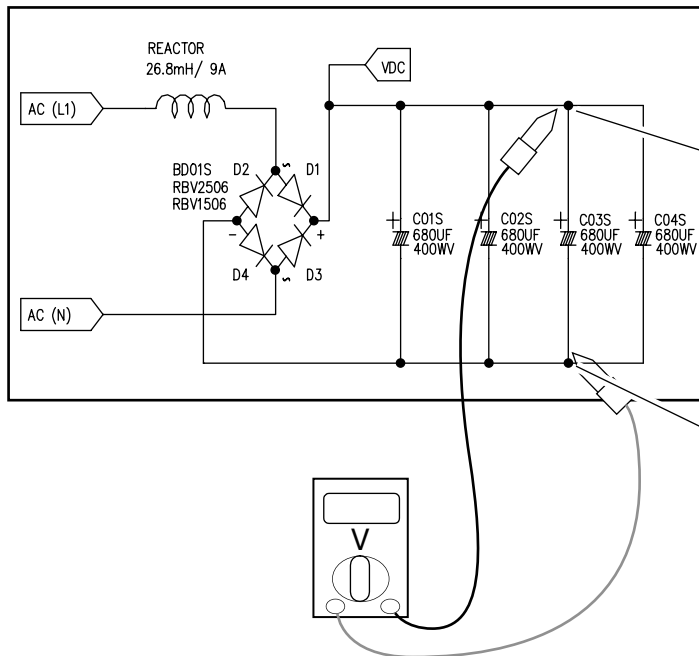


**Check Point**

1. Check the power source.
2. Check that the indoor fan is operating correctly.
3. Check the current.
4. Check the install conditions.
5. Check the internal circuit.

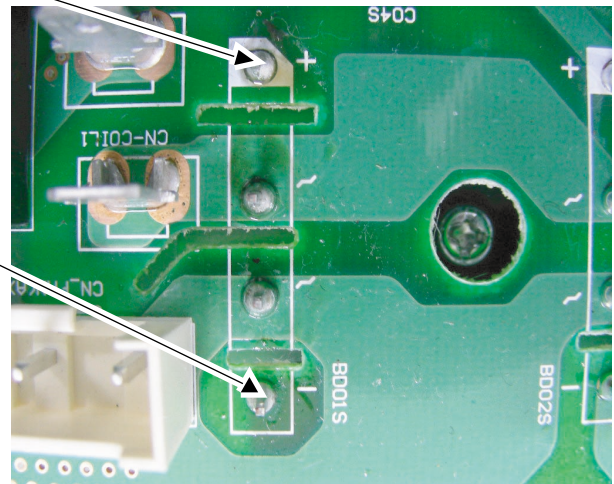
### 5) Troubleshooting CH23, CH28

Error code	Title	Cause of error	Check point & Normal condition
23	DC Link Low voltage.	<ul style="list-style-type: none"> <li>DC link volt. is 140VDC or lower.</li> </ul>	<ul style="list-style-type: none"> <li>Check the power source.</li> <li>Check the DC Link Voltage.</li> </ul>
28	DC Link High voltage	<ul style="list-style-type: none"> <li>DC link volt. is 140VDC or higher.</li> </ul>	<ul style="list-style-type: none"> <li>Check the power source.</li> <li>Check the DC Link Voltage.</li> </ul>



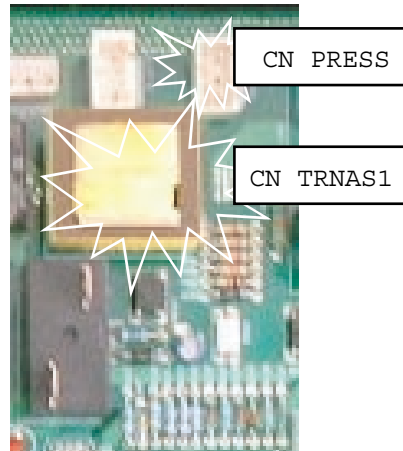
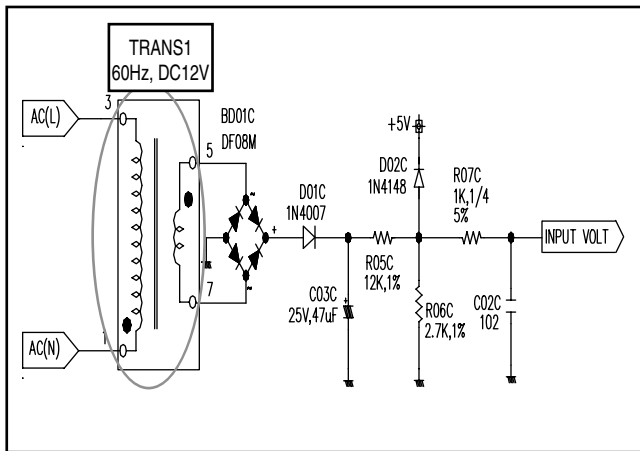
#### Check Point

1. Check the power source.
2. Check the DC Link Voltage.



6) Troubleshooting CH24, CH25

Error code	Title	Cause of error	Check point & Normal condition
24	Press S/W Open	<ul style="list-style-type: none"> <li>Low / High press S/W open.</li> </ul>	<ul style="list-style-type: none"> <li>Check the connection of "CN_Press".</li> <li>Check the components.</li> </ul>
25	Input voltage	<ul style="list-style-type: none"> <li>Abnormal Input voltage (140VAC or lower 300VAC or higher).</li> </ul>	<ul style="list-style-type: none"> <li>Check the power source.</li> <li>Check the components.</li> </ul>



**Check Point**

• CH 24

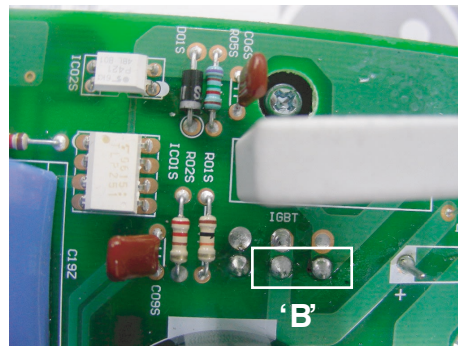
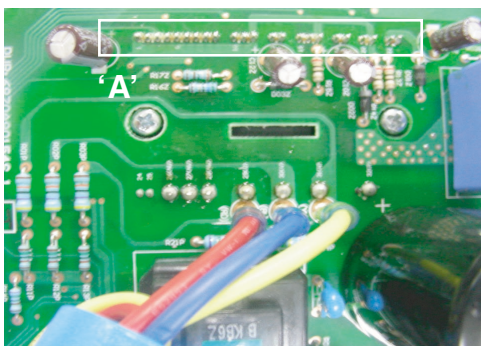
1. Check the connection of "CN\_PRESS"
2. Check the installation conditions for over loads.
3. Check that the SVC Valve is open.
4. Check for the leakage of refrigerant.

• CH 25

1. Check the power source.
2. Check the components (Trans1, B/Diode, Diode, Resistance)

## 7) Troubleshooting CH26, CH27

Error code	Title	Cause of error	Check point & Normal condition
26	DC Compressor Position	<ul style="list-style-type: none"> <li>Compressor position detect error</li> </ul>	<ul style="list-style-type: none"> <li>Check the connection of comp wire "U,V,W"</li> <li>Malfunction of compressor</li> <li>Check the component of "IPM", detection parts.</li> </ul>
27	PSC Fault	<ul style="list-style-type: none"> <li>Over current at "IGBT"</li> </ul>	Check the Reactor spec. (18k,30k:10A/26.8mH, 24k:13A/13mH * 2) Check AC input voltage. Check if the outdoor fan is locked or operating. Check input current.



### Check Point

#### • CH 26

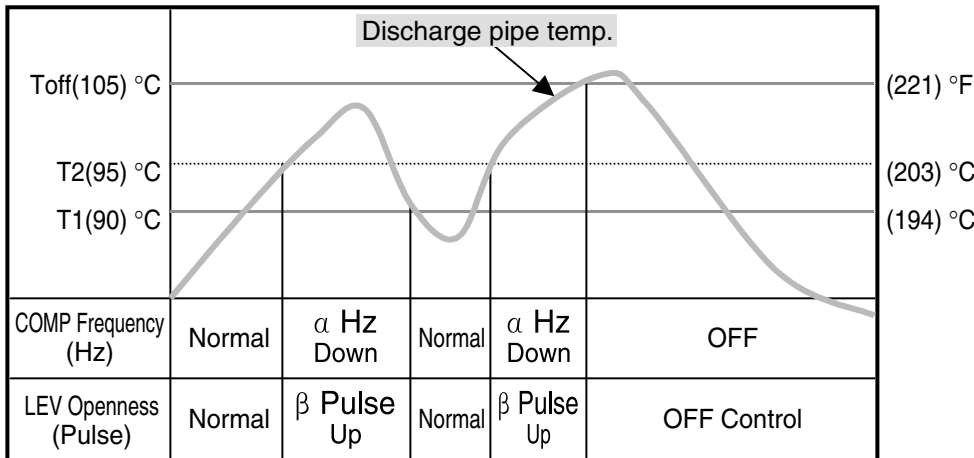
Check the connection of "U, V, W"  
 Check for shorts at check point "A".  
 Check for with the error code "21"

#### • CH 27

Check the "IGBT" short point "B"

8) Troubleshooting CH32, CH33, CH40

Error code	Title	Cause of error	Check point & Normal condition
32	Discharge pipe (Inverter) temp. high (105°C(221°F) )	<ul style="list-style-type: none"> <li>Discharge sensor (Inverter) temp. high</li> </ul>	<ul style="list-style-type: none"> <li>Check the discharge pipe sensor for INV.</li> <li>Check the installation conditions for over loads.</li> <li>Check for leakage of refrigerant.</li> <li>Check if the SVC V/V is open.</li> </ul> <p>Note: If SVC V/V stands for service valves, please use service valves in place of SVCV/V.</p>
33	Discharge pipe(Constant) temp. high (105°C(221°F) )	<ul style="list-style-type: none"> <li>Discharge sensor (Cons.) temp. high</li> </ul>	<ul style="list-style-type: none"> <li>Check the discharge pipe sensor for Cons.</li> <li>Check the installation conditions for over loads.</li> <li>Check for leakage of refrigerant.</li> <li>Check if the SVC valve is open.</li> </ul>
40	CT Sensor	<ul style="list-style-type: none"> <li>Open/Short</li> <li>Soldered poorly</li> <li>Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>Normal resistor : about 0Ω</li> </ul>



Check Point

• CH 32

1. Check the installation conditions for over loads.
2. Check if the SVC valve is open.
3. Check for leakage of refrigerant.

• CH 33

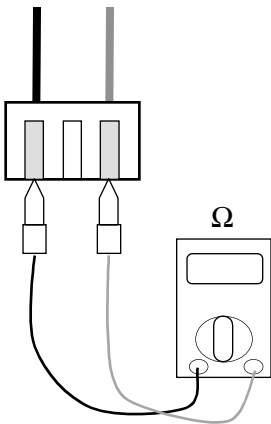
1. Check the installation conditions for over loads.
2. Check if the SVC valve is open.
3. Check for leakage of refrigerant.
4. Check the constant compressor. (same with CH21)

• CH 40

1. If the resistance of the sensor is only , the check is possible.
2. If the error occurs again after the reset , change the PCB.

## 9) Troubleshooting CH41, CH44, CH45, CH46, CH47, CH65

Display code	Title	Cause of error	Check point & Normal condition
41	Discharge pipe sensor (Inverter)	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 200k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 4.5VDC / at 25°C(77°F) (plugged)</li> </ul>
44	Air sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 10k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)</li> </ul>
45	Condenser Pipe sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 5k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)</li> </ul>
46	Suction Pipe sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 5k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)</li> </ul>
47	Discharge pipe sensor (Constant)	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 200k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 4.5VDC / at 25°C(77°F) (plugged)</li> </ul>
65	Heat sink sensor	<ul style="list-style-type: none"> <li>• Open / Short</li> <li>• Soldered poorly</li> <li>• Internal circuit error</li> </ul>	<ul style="list-style-type: none"> <li>• Normal resistor : 10k<math>\Omega</math> / at 25°C(77°F) (Unplugged)</li> <li>• Normal voltage : 2.5VDC / at 25°C(77°F) (plugged)</li> </ul>

**Check Point**

1. Estimate the resistance of each sensor.(Unplugged)
2. Estimate the voltage of each sensor.(Plugged)
3. If the resistance of the sensor is 0 k $\Omega$  or  $\infty$ , then sensor is abnormal.  
If the voltage of the sensor is 0 V or 5VDC, then sensor is abnormal.

**Inverter/Constant**

Discharge pipe R-T Table	
Temperature(°C/°F)	Resistance(kΩ)
20/68	244
30/86	164.8
40/104	114
50/122	80.6
60/140	58.3
70/158	42.9
80/176	32.1
90/194	24.4
100/212	18.9
110/230	14.8
120/248	11.7

Air R-T Table	
Temperature(°C/°F)	Resistance(kΩ)
20/68	12.5
30/86	8
40/104	5.3
50/122	3.6
60/140	2.5
70/158	1.7
80/176	1.2
90/194	0.9
100/212	0.7

**Condenser/Suction Pipe**

Pipe R-T Table	
Temperature(°C/°F)	Resistance(kΩ)
20/68	6.3
30/86	4
40/104	2.6
50/122	1.8
60/140	1.2
70/158	0.9
80/176	0.6
90/194	0.4
100/212	0.3

Heatsink R-T Table	
Temperature(°C/°F)	Resistance(kΩ)
20/68	12.5
30/86	8
40/104	5.3
50/122	3.5
60/140	2.5
70/158	1.7
80/176	1.2
90/194	0.9
100/212	0.7
110/230	0.5
120/248	0.4

**10) Troubleshooting CH51, CH60**

Display code	Title	Cause of error	Check point & Normal condition
60	EEPROM Check sum	• Check sum error	• Check the PCB ASM P/No. • Check for poor soldering.

**Check Point**

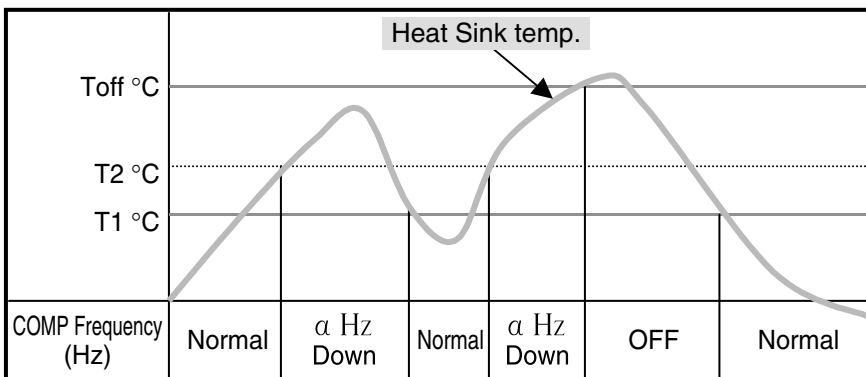
• CH 60

1. Check the condition of EEPROM.
2. Check for poor soldering



### 11) Troubleshooting CH61, CH62

Display code	Title	Cause of error	Check point & Normal condition
61	Condenser pipe sensor temp. high	<ul style="list-style-type: none"> <li>Condenser pipe sensor detected high temp.(65°C(149°F))</li> </ul>	<ul style="list-style-type: none"> <li>Check the load condition.</li> <li>Check the sensor of Condenser pipe sensor.</li> </ul>
62	Heat sink sensor temp. high	<ul style="list-style-type: none"> <li>Heat sink sensor detected high temp.(85°C(185°F))</li> </ul>	<ul style="list-style-type: none"> <li>Check the fan is locked.</li> <li>Check the sensor of heat sink.</li> </ul>



#### Check Point

• CH 61

1. Check the the installation conditions for over loads. (Refrigerant, Pipe length, Blocked, ...)

• CH 62

1. Check if the fan is locked.
2. Check if the Outdoor temp. is very high.

**Specifications and performance data subject to change without notice.**

## **HEAT CONTROLLER, INC.**

1900 WELLWORTH AVENUE • JACKSON, MICHIGAN 49203

*THE QUALITY LEADER IN CONDITIONING AIR*

P/NO : MFL41161604  
20/02/2008

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