

**GB**

English

**HME400N**

### Contents

#### **Installation, 2-3**

Positioning and connection  
Reversible doors

#### **Description of the appliance, 4-5**

Control panel  
Overall view

#### **Accessories, 6**

#### **Start-up and use, 7-8-9**

Starting the appliance  
Using the refrigerator to its full potential  
Using the freezer to its full potential

#### **Maintenance and care, 10-11**

Switching the appliance off  
Cleaning the appliance  
Avoiding mould and unpleasant odours  
Defrosting the appliance  
Replacing the light bulb

#### **Precautions and tips, 12**

General safety  
Disposal  
Respecting and conserving the environment

#### **Troubleshooting, 13**

#### **Hotpoint Guarantee, 15**

#### **Key Contacts, 16**

# Installation

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! Before placing your new appliance into operation please read these operating instructions carefully. They contain important information for safe use, for installation and for care of the appliance.

! Please keep these operating instructions for future reference. Pass them on to possible new owners of the appliance.

## Positioning and connection

### Positioning

1. Place the appliance in a well-ventilated humidity-free room.
2. Do not obstruct the rear fan grills. The compressor and condenser give off heat and require good ventilation to operate correctly and save energy.
3. Leave a space of at least 10 cm between the top part of the appliance and any furniture above it, and at least 5 cm between the sides and any furniture/side walls.
4. Ensure the appliance is away from any sources of heat (direct sunlight, electric stove, etc.).
5. In order to maintain the correct distance between the appliance and the wall behind it, fit the spacers supplied in the installation kit, following the instructions provided.

### Levelling

1. Install the appliance on a level and rigid floor.
2. If the floor is not perfectly horizontal, adjust the refrigerator by tightening or loosening the front feet.

### Electrical connections

After the appliance has been transported, carefully place it vertically and wait at least 3 hours before connecting it to the electricity mains. Before inserting the plug into the electrical socket ensure the following:

- The appliance is earthed and the plug is compliant with the law.
- The socket can withstand the maximum power of the appliance, which is indicated on the data plate located on the bottom left side of the fridge (e.g. 150 W).
- The voltage must be in the range between the values indicated on the data plate located on the bottom left side (e.g. 220-240V).
- The socket is compatible with the plug of the appliance.  
If the socket is incompatible with the plug, ask an authorised technician to replace it (*see Assistance*). Do not use extension cords or multiple sockets.

! Once the appliance has been installed, the power supply cable and the electrical socket must be easily accessible.

! The cable must not be bent or compressed.

! The cable must be checked regularly and replaced by authorised technicians only (see Assistance).

**! The manufacturer declines any liability should these safety measures not be observed.**

Your appliance is supplied with a 13amp fused plug that can be plugged into a 13amp socket for immediate use. Before using the appliance please read the instructions below.

### WARNING:

**THIS APPLIANCE MUST BE EARTHED.**

### Replacing fuse covers:

When replacing a faulty fuse, a 13amp ASTA approved fuse to BS 1362 should always be used and the fuse cover re-fitted.

If the fuse cover is lost, the plug must not be used until a replacement is obtained.

### Replacement fuse covers:

If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug.

### Changing the plug:

#### Removing the plug

If your appliance has a non-rewireable moulded plug and you should wish to remove it to add a longer cable or to re-route the mains cable through partitions, units etc. please ensure that either:

- The plug is replaced by a fused 13amp re-wireable plug bearing the BSI mark of approval.

or

- The mains cable is wired directly into a 13amp cable outlet, controlled by a switch (in compliance with BS 5733) which is accessible without moving the appliance.

#### Disposing of the plug

Cut off and dispose of the supplied plug if it does not fit your socket. The cable should be cut as close as possible to the moulded plug.

Remove the fuse.

**WARNING:**


**To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.**

**Fitting a new plug****IMPORTANT:**

WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE...

Green and Yellow - Earth  
Blue - Neutral  
Brown - Live

As the colours of the wires in the mains lead may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- Connect Green and Yellow wire to terminal marked 'E' or  or coloured Green and Yellow.
- Connect Brown wire to terminal marked 'L' or coloured red or brown.
- Connect Blue wire to terminal marked 'N' or coloured Black or Blue.

If a 13amp plug (BS 1363) is used it must be fitted with a 13amp fuse. A 15amp plug must be protected by a 15amp fuse, either in the plug or adaptor or at the distribution board.

**If you are in any doubt about the electrical supply to your machine, consult a qualified electrician before use.**

**CE Marking certifies that this appliance conforms to the following EEC directives :**

**Low Voltage Equipment - 73/23/EEC & 93/68 EEC  
Electromagnetic Compatibility 89/336/EEC, 92/31/EEC  
& 93/68/EEC**

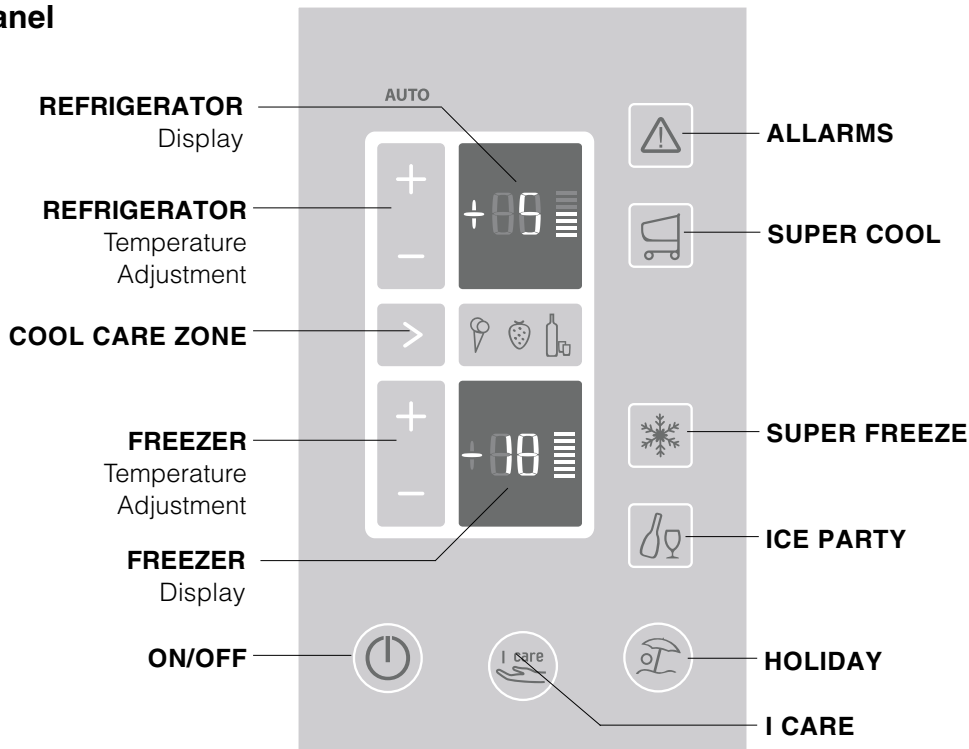
**Reversible doors**

If it is necessary to change the direction in which the doors open, please contact the Technical Assistance Centre.

# Description of the appliance

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## Control panel



### ON/OFF

It is possible to switch the whole product (both the refrigerator and freezer compartments) on by pressing this button. The red LED indicates that the product is switched off, while the green LED shows that it is operating. To switch the product off, press and hold the ON/OFF button for at least two seconds.

### I CARE

This is used to activate and deactivate the I Care function (the optimal temperature for energy saving levels). When activated, the AUTO LED and the I Care LED illuminate simultaneously.

### ALARMS

This controls all the alarm signals connected to product operation.

### Child Lock

Enables the buttons on the control panel to be locked in order to avoid various functions being activated accidentally by children. To enable the Child Lock function, the ALARM button must be pressed for 2 seconds.

### REFRIGERATOR + and - Temperature Adjustment

Enable the temperature setting of the refrigerator to be modified, with the relative confirmation of the temperature selected shown on the display. It is also possible to use these buttons to deactivate the refrigerator compartment only (the display shows "- -").

### FREEZER + and - Temperature Adjustment

Enable the temperature setting of the freezer to be modified, with the relative confirmation of the temperature selected shown on the display.

### REFRIGERATOR Display

Indicates the set temperature relating to the refrigerator compartment or shows that it has been deactivated (in this case the display shows "- -").

### FREEZER Display

Shows the set temperature relating to the freezer compartment.

### COOL CARE ZONE

Used to set the Cool Care Zone. By pressing this button, it is possible to set any of the 4 operating modes relating to the Cool Care Zone: the strawberry (-8°C), the ice-cream (-12°C) or the bottle (-18°C). If none of the three icons is illuminated, the Cool Care Zone will operate as a normal freezer compartment.

### SUPER COOL

Activates or deactivates the SUPER COOL function (rapid cooling). The refrigerator display shows the text "SC".

### SUPER FREEZE

Activates or deactivates the SUPER FREEZE function (rapid freezing), The freezer display shows the text "SF".

### HOLIDAY

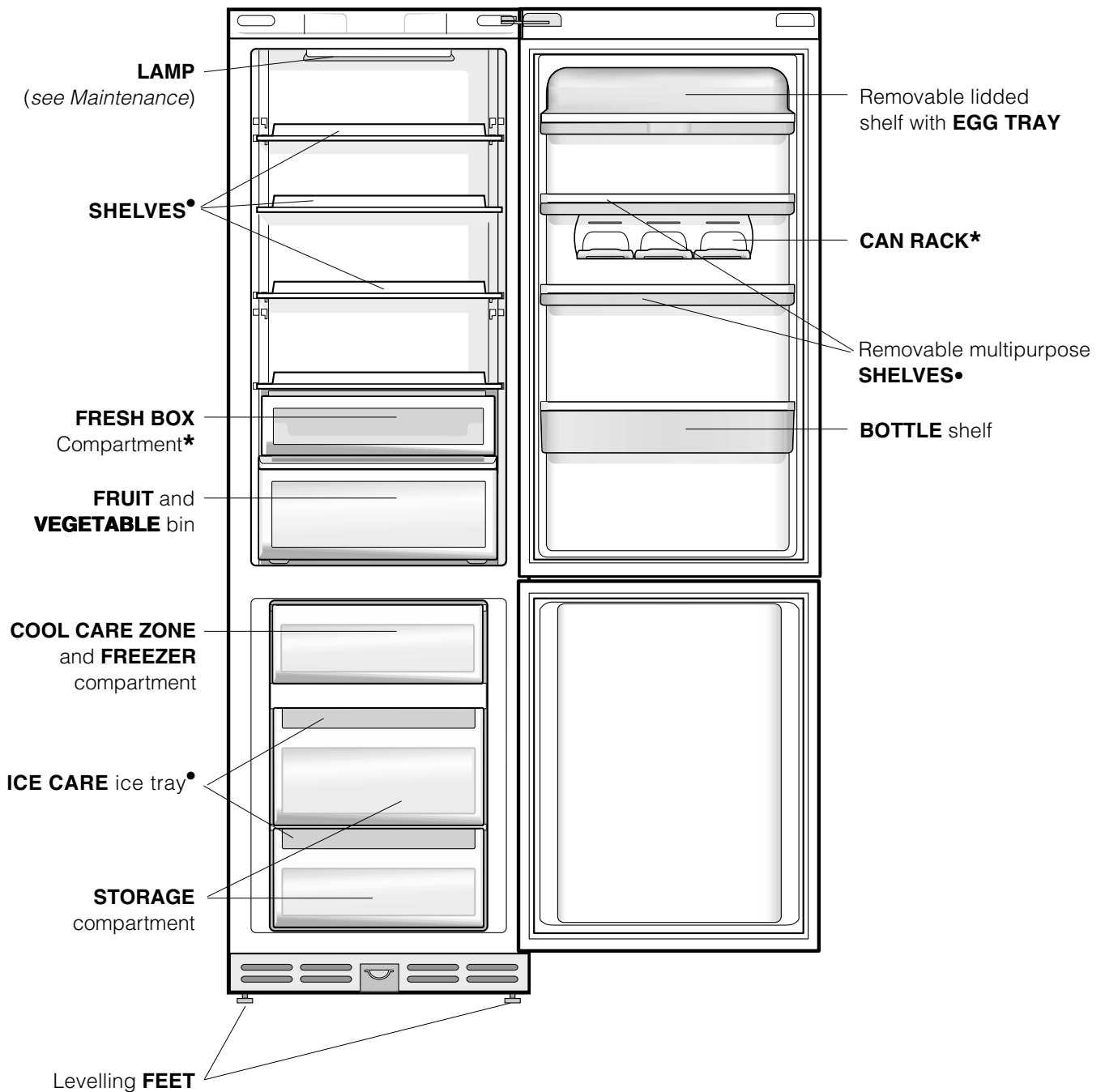
Activates or deactivates the HOLIDAY function (the AUTO LED illuminates).

### ICE PARTY

Activates or deactivates the ICE PARTY function (It reduces the temperature of the freezer for the period of time required to cool a bottle.).

**Overall view**

The instructions contained in this manual are applicable to different model refrigerators. The diagrams may not directly represent the appliance purchased. For more complex features, consult the following pages.

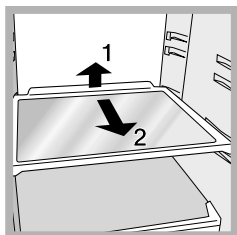


• Varies by number and/or position.

\* Available only on certain models.

# Accessories

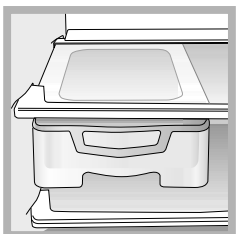
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**SHELVES:** with or without grill. Due to the special guides the shelves are removable and the height is adjustable (see *diagram*), allowing easy storage of large containers and food. Height can be adjusted without complete removal of the shelf.

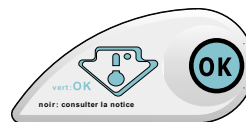
**FRESH BOX\*:** for fresh meat and fish. Due to the compartment's low temperature (the coldest in the refrigerator) and to the clear door that provides protection against oxidation and blackening, food can be stored for even up to one week. It can also be used for "cold meals."

**BREAKFAST BOX\*:** This is the ideal container for the storage of foods consumed at breakfast. It can be removed and used at the breakfast table to serve the food that, thanks to the special design of the container, will maintain the correct temperature for longer. The lid can be used as a practical tray, simply by using the handles provided. The Breakfast Box can also be used as a meat container, for food products that must be well-protected in order to be stored correctly.



**TEMPERATURE Indicator light\*:** to identify the coldest area in the refrigerator.

1. Check that OK appears clearly on the indicator light (see *diagram*).



2. If the word "OK" does not appear it means that the temperature is too high: adjust the REFRIGERATOR OPERATION knob to a higher position (colder) and wait approximately 10 hours until the temperature has been stabilised.
3. Check the indicator light again: if necessary, readjust it following the initial process. If large quantities of food have been added or if the refrigerator door has been opened frequently, it is normal for the indicator not to show OK. Wait at least 10 hours before adjusting the REFRIGERATOR OPERATION knob to a higher setting.

\* Available only on certain models.

## Starting the appliance

! After transportation of the appliance, carefully place it in an upright position and wait at least 3 hours before connecting it to the electricity mains, to make sure it operates as it should.

- Clean the inside of the refrigerator well using warm water and bicarbonate of soda before placing food inside it.
- The appliance comes with a motor protection control system which makes the compressor start approximately 8 minutes after being switched on. The compressor also starts each time the power supply is cut off whether voluntarily or involuntarily (blackout).

### Freezer Compartment

When the product is switched on (the **ON/OFF** button is pressed for more than two seconds) the freezer compartment is set to its default value of **-18°C**. We recommend that the **SUPER FREEZE** function is set (the freezer display shows the text "SF") in order to accelerate the cooling process of the compartment; when the inside of the compartment has reached its optimal temperature the function will be deactivated and the food may be placed inside.

### Refrigerator Compartment

When the appliance is switched on the refrigerator compartment is set to its default value of **+5°C**. We recommend that the **SUPER COOL** function is set (the refrigerator display shows the text "SC") in order to accelerate the cooling process of the compartment. After a few hours it will be cool enough for food to be placed inside.

### Cool Care Zone

When the appliance is switched on the variable temperature compartment will be set to its default value of **-12°C**.

## Navigating the display

### Setting the temperatures:

If the product is switched on, the refrigerator and freezer displays will indicate the temperatures set at that moment. To change them, simply press the + and - buttons corresponding to the compartment for which you wish to change the set temperature. To be specific, each time one of the buttons is pressed the temperature is increased or decreased by 1°, and the number of illuminated horizontal bars is adjusted accordingly. The temperature values that may be selected for the refrigerator compartment are +8°C, +7°C, +6°C, +5°C, +4°C, +3°C and +2°C, while the values that may be set for the freezer are -18°C, -19°C, -20°C, -21°C, -22°C, -24°C and -26°C.

It is possible to select an operating temperature for the **Cool Care Zone** compartment using the corresponding button; the temperatures are represented by the icons on the central part of the display (Ice Cream -12°C, Berries -8°C, Alcohol -18°C). When the three icons are switched off, it is operating as a normal freezer compartment.

The temperatures are automatically set to **+5°C** for the refrigerator compartment and **-18°C** for the freezer compartment (these are standard food storage values). The Cool Care Zone is automatically set to -12°C.

When the **"I Care"** function is active, the appliance automatically adjusts the temperatures according to the conditions inside and outside the refrigerator; the operation of this function is signalled by the text "AUTO".

Whenever it is necessary to activate the **"I Care"** function at temperatures that are different to the standard storage values, the **"I Care"** button must be pressed as soon as the function is activated and held down while the new temperatures are set using the + and - buttons. Under these conditions, the temperatures may be set to 4°C, 5°C and 6°C for the refrigerator compartment and -18°C, -19°C and -20°C for the freezer compartment.

When the **HOLIDAY** function is active the temperature may not be adjusted, however the appliance adjusts itself automatically so that the optimal settings for the situation are used: **+12°C** for the refrigerator compartment and **-18°C** for the freezer compartment. This function is indicated by the text "AUTO".

To activate and deactivate the functions simply press the relevant button and the function status will be signalled by the corresponding LED switching on or off.

Several functions (**SUPER COOL, SUPER FREEZE, ICE PARTY, ICE CARE**) are incompatible with others (**HOLIDAY, ...**); remember that there is a pre-set order of priority which will help you to use the product in the best possible way.

When the **Ice Party** function has finished, press the **ICE PARTY** button to stop the relevant LED from flashing. This flashing indicates that the function is complete and that the bottle should be removed from the freezer compartment.

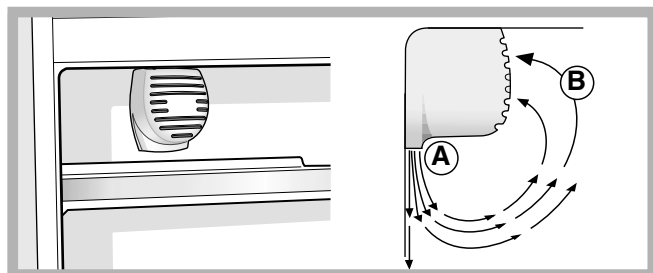
### Child Lock

To enable the Child Lock function, the ALARM button must be pressed for 2 seconds; the button lock activation is confirmed by a short beep and the text "CH" "LO" appears on the refrigerator and freezer displays. This text is then replaced by the refrigerator and freezer temperatures set prior to when the child lock function was enabled.

To deactivate the function, press the ALARM button or 2 seconds; deactivation will be confirmed by a short beep and the text "CH" "LO" will appear on the refrigerator and freezer displays for 1 second.

### A.I.R. SYSTEM (Ariston Integrated Refrigeration)

It is recognizable due to the presence of the mechanism on the top part of the refrigerator compartment (see *diagram*).



The A.I.R. System maintains a constant fridge temperature to keep food fresher for longer and will quickly restore the temperature to the correct level, even if the door is opened frequently: the blown air (A) is cooled when it comes into contact with the cold wall, whereas the hotter air (B) is sucked up (see *diagram*). The back wall may be covered in frost or droplets of water, depending on whether the compressor is in operation or whether it is paused.

### Food hygiene

1. Once you have bought your food, remove all external packaging made of paper/cardboard or other wrappers, which could introduce bacteria or dirt inside your refrigerator.
2. Protect the food, (especially easily perishable items and those that have a strong smell), in order to avoid contact between them, thereby removing both the possibility of germ/bacteria contamination as well as the diffusion of strong odours inside the fridge.
3. Store all food in such a way as to ensure air can circulate freely between different items.
4. Keep the inside of your fridge clean, taking care not to use oxidiser or abrasive products.
5. Remove all food past its expiry date from the refrigerator.
6. For the correct preservation of food, all easily perishable items (soft cheeses, raw fish, meat, etc.) should be stored in the coldest zone of the fridge compartment, i.e. just above the salad crisper where the temperature indicator is situated.

### Using the refrigerator to its full potential

- Adjust the temperature using the display.
- Press the SUPER COOL button (rapid cooling) to lower the temperature quickly. For example, when you place a large number of new food items inside a fridge the internal temperature will rise slightly. The function quickly cools the groceries by temporarily reducing the temperature until it reaches the ideal level.
- Place only cold or lukewarm foods in the compartment, not hot foods (see *Precautions and tips*).
- Remember that cooked foods do not last longer than raw foods.
- Do not store liquids in open containers. They will increase humidity in the refrigerator and cause condensation to form.

### Using the freezer to its full potential

- Adjust the temperature using the display.
- The Cool Care Zone is a compartment that allows several types of food to be frozen at the most suitable temperature (fruit, ice cream and alcoholic drinks); the other two storage compartments (see overall view) are designed to store frozen foods under normal conditions. To freeze foods in safely and correctly, follow the instructions below.  
For a small quantity (less than half of the maximum amount shown on the data plate):
  - if the Cool Care Zone is activated, place the food in the two storage compartments, making sure that it does not come into contact with any food that has already been frozen; press the rapid-freezing SUPER FREEZE button (the corresponding LED lights up) and close the door. The function deactivates automatically after 24 hours or when the inside of the compartment has reached the optimal temperature (the LED switches off).
  - if the Cool Care Zone is not activated the first compartment may also be used: place the food inside and repeat the same steps as detailed above.
 For a large quantity (more than half of the maximum amount shown on the data plate):  
Deactivate the Cool Care Zone and empty it, hold down the SUPER FREEZE button for a few seconds until the corresponding LED begins to flash. After approximately 24 hours the freezer will have reached the optimal food freezing temperature. Once this time has elapsed the LED remains lit constantly: place the food inside the freezer and close the door. After 24 hours the food will have been frozen properly and the



function will be deactivated automatically (the LED switches off); the food may now be moved into the two lower compartments (so that the Cool Care Zone can be used if necessary) or even left in the Cool Care Zone compartment, which operates as a normal storage compartment when the function has not been activated.

- Do not re-freeze food that is defrosting or that has already been defrosted. These foods must be cooked and eaten (within 24 hours).
- Fresh food that needs to be frozen must not come into contact with food that has already been defrosted.
- Do not place glass bottles which contain liquids, and which are corked or hermetically sealed in the freezer because they could break.
- The maximum quantity of food that may be frozen daily is indicated on the plate containing the technical properties located on the bottom left side of the refrigerator compartment (for example: Kg/24h: 4).
- In order to obtain a greater amount of space in the freezer compartment, you may remove the bins (except the lowest bin and the special COOL CARE ZONE bin, which has an adjustable temperature) and place the food directly onto the evaporator plates.

! Do not open the door during freezing.

! If there is a power cut or malfunction, do not open the freezer door. This will help maintain the temperature inside the freezer, ensuring that foods are conserved for at least 9 -14 hours.

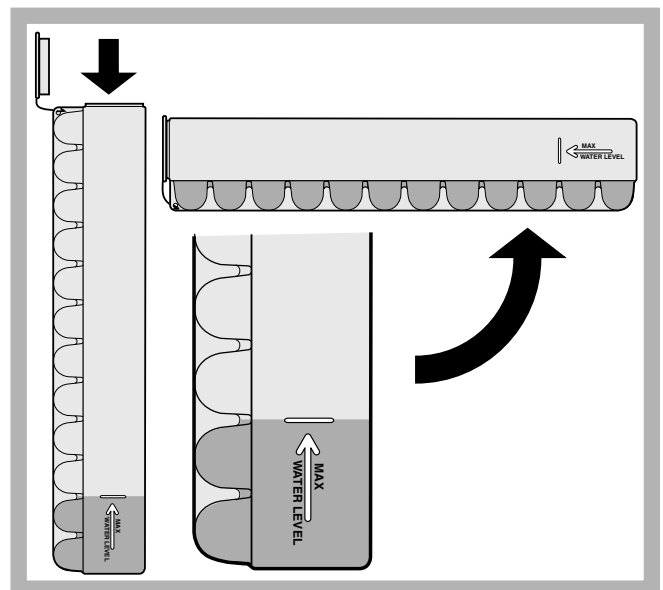
## Cool Care Zone

The Cool Care Zone is a special compartment in the freezer which allows the user to choose between 4 different operating modes that may be set according to specific requirements and the type of food stored inside. The temperature settings that may be selected are -8°C, -12°C and -18°C, indicated by the icons depicting a strawberry, an ice cream and a bottle on the control panel. The Cool Care Zone is equipped with controls that may be operated independently from the other compartments inside the freezer, by the Cool Care Zone may also be deactivated using the control panel, so that it can then be used as a normal freezer compartment.

## ICE CARE tray

The fact that they are situated on the top part of the freezer drawers ensures greater cleanliness: the ice no longer comes into contact with the food placed inside the freezer compartment; furthermore, the dripping of the water during filling is avoided (a lid to cover up the hole after filling with water is also provided).

1. Pull out the tray by pushing it up.  
Check that the tray is completely empty and fill it with water through the opening provided.
2. Take care not to exceed the level indicated (MAX WATER LEVEL). Excess water prevents the ice cubes from dispensing (if this happens, wait for the ice to melt and empty the tray).
3. Turn the tray 90°: due to the connected compartments each mould fills with water (*see diagram*).
4. Close the opening with the lid provided and put the tray back, placing the top part in the corresponding housing and allowing it to drop in again.
5. When the ice has formed (minimum time approximately 8 hours) knock the tray against a hard surface and wet the outside so that the ice cubes come loose and take them out through the opening.



# Maintenance and care Assistance

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## Switching the appliance off

During cleaning and maintenance it is necessary to disconnect the appliance from the electricity supply:

1. Press and hold the ON/OFF button for approximately two seconds, until everything on the display switches off apart from the red LED corresponding to the ON/OFF button.
2. pull the plug out of the socket

! If this procedure is not followed, the alarm may sound. This alarm does not indicate a malfunction. To restore normal operation, it is sufficient to hold the ON/OFF button down for more than two seconds. To disconnect the appliance, follow points 1 and 2.

## Cleaning the appliance

- The external and internal parts, as well as the rubber seals may be cleaned using a sponge that has been soaked in lukewarm water and bicarbonate of soda or neutral soap. Do not use solvents, abrasive products, bleach or ammonia.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.
- The back of the appliance may collect dust which can be removed by delicately using the hose of a vacuum cleaner set on medium power. The appliance must be switched off and the plug must be pulled out before cleaning the appliance.

## Avoiding mould and unpleasant odours

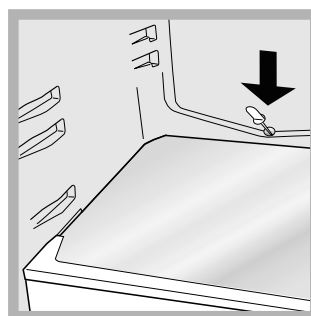
- The appliance is manufactured with hygienic materials which are odour free. In order to maintain an odour free refrigerator and to prevent the formation of stains, food must always be covered or sealed properly.
- If you want to switch the appliance off for an extended period of time, clean the inside and leave the doors open.

## Defrosting the appliance

! Follow the instructions below.

Do not speed up the defrosting process by using any devices or tools other than the scraper provided, you may damage the refrigeration circuit.

## Defrosting the refrigerator compartment

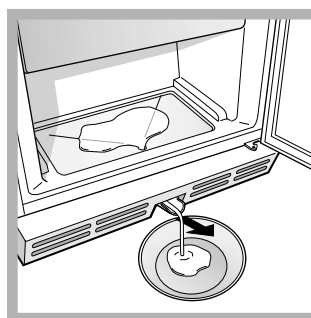


The refrigerator has an automatic defrosting function: water is ducted to the back of the appliance by a special discharge outlet (see diagram) where the heat produced by the compressor causes it to evaporate. It is necessary to clean the discharge hole regularly so that the water can flow out easily.

## Defrosting the freezer compartment

Remove frost regularly using the special scraper provided. If the frost layer is greater than 5 mm, it is necessary to defrost manually:

1. The day before defrosting, press the SUPER FREEZE button (the yellow SUPER FREEZE indicator light illuminates) to further cool the food.
2. The function is automatically disabled after 24 hours, or it may be disabled at any moment by pressing the SUPER FREEZE button again. Press and hold the ON/OFF button for approximately two seconds, until everything on the display switches off apart from the red LED corresponding to the ON/OFF button.
3. Wrap frozen foods in newspaper and place them in another freezer or in a cool place.
4. Leave the door open until the frost has melted completely. This can be made easier by placing containers with lukewarm water in the freezer compartment.



5. Certain appliances are fitted with the DRAIN SYSTEM to lead the water outside (see diagram).

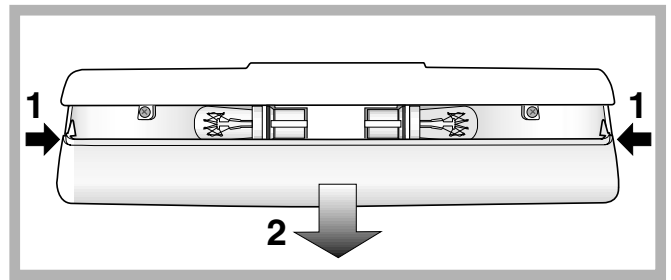
6. Clean and dry the freezer compartment carefully before switching the appliance on again.
7. Wait for approximately 2 hours, i.e. until the ideal storage conditions have been restored, before placing food in the freezer compartment.

**Replacing the light bulb**

To replace the light bulb in the refrigerator compartment, pull out the plug from the electrical socket. Follow the instructions below.

Access the light bulb by removing the cover as indicated in the diagram.

Replace it with a similar light bulb within the power range indicated on the cover (15W or 25W).



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# Precautions and tips

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! The appliance was designed and manufactured in compliance with international safety standards. The following warnings are provided for safety reasons and must be read carefully.



This appliance complies with the following Community Directives:

- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent amendments;



- 89/336/EEC of 03.05.89 (Electromagnetic Compatibility) and subsequent amendments;

- 2002/96/CE..

## General safety

- The appliance was designed for domestic use inside the home and is not intended for commercial or industrial use.
- The appliance must be used to store and freeze food products by adults only and according to the instructions in this manual.
- The appliance must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain and storms.
- Do not touch the appliance with bare feet or with wet or moist hands and feet.
- Do not touch the internal cooling elements: this could cause skin abrasions or frost/freezer burns.
- When unplugging the appliance always pull the plug from the mains socket, do not pull on the cable.
- Before cleaning and maintenance, always switch off the appliance and disconnect it from the electrical supply. It is not sufficient to set the temperature adjustment knobs on ● (appliance off) to eliminate all electrical contact.
- In the case of a malfunction, under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or further malfunctioning of the appliance.
- Do not use devices or tools other than the special scraper provided inside the compartments.
- Do not put ice cubes taken directly from the freezer into your mouth.
- Do not allow children to tamper with the controls or play with the appliance. Under no circumstance should they be allowed to sit on the bins or to hang from the door.
- Keep packaging material out of the reach of children! It can become a choking or suffocation hazard.

## Disposal

- Observe local environmental standards when disposing packaging material for recycling purposes.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers may take their old appliance to public waste collection areas, other communal collection areas, or if national legislation allows return it to a retailer when purchasing a similar new product. All major household appliance manufacturers are active in the creation of systems to manage the collection and disposal of old appliances.

## Respecting and conserving the environment

- Install the appliance in a fresh and well-ventilated room. Ensure that it is protected from direct sunlight and do not place it near heat sources.
- Try to avoid keeping the door open for long periods or opening the door too frequently in order to conserve energy.
- Do not fill the appliance with too much food: cold air must circulate freely for food to be preserved properly. If circulation is impeded, the compressor will work continuously.
- Do not place hot food directly into the refrigerator. The internal temperature will increase and force the compressor to work harder and will consume more energy.
- Defrost the appliance if ice forms (*see Maintenance*). A thick layer of ice makes cold transference to food products more difficult and results in increased energy consumption.
- Regularly check the door seals and wipe clean to ensure they are free of debris and to prevent cold air from escaping (*see Maintenance*).

**Malfunctions:****Possible causes / Solutions:**

- The display is completely switched off.**
- The plug has not been inserted into the electrical socket, or not far enough to make contact, or there is no power in the house.
- The motor does not start.**
- The appliance comes with a motor protection control (*see Start-up and use*).
- The display is on but it is dim.**
- Pull out and reverse the plug before putting it back in the socket.
- The alarm sounds, a message appears on the display, the ALARM LED lights up and the refrigerator light flashes.**
- The refrigerator door has been open for more than two minutes. The buzzer stops when the door is closed or when the RESET ALARM button is pressed.
- The alarm sounds, the ALARM LED lights up and a message appears on the display.**
- The temperature inside the freezer is too high. The freezer will maintain a temperature of around 0°C so that the food will not refreeze, allowing you to eat it within 24 hours or to refreeze it after it has been cooked. To switch off the buzzer, press the RESET ALARM button. Press again to delete the message on the display, switch off the ALARM LED and restore normal operation.
- The alarm sounds, the ALARM LED flashes and a message appears on the display.**
- The temperature of the freezer is dangerously high: the food inside must not be eaten. The freezer will maintain a temperature of approximately 0°C. To switch off the buzzer, press the RESET ALARM button. Press again to delete the message on the display, switch off the ALARM LED and restore normal operation.
- The refrigerator and the freezer do not cool well.**
- The doors do not close properly or the seals are damaged.
  - The doors are opened too frequently.
  - The temperature that has been set is too high (*see Start-up and use*).
  - The refrigerator or the freezer have been over-filled.
- The food inside the refrigerator is beginning to freeze.**
- The temperature that has been set is too low (*see Start-up and use*).
- The motor runs continuously.**
- The SUPER FREEZE button has been pressed (rapid freezing): the yellow SUPER FREEZE light is on or flashing (*see Description*).
  - The door is not closed properly or is continuously opened.
  - The outside ambient temperature is very high.
  - The thickness of the frost exceeds 2-3 mm (*see Maintenance*).
- The Aircooler fan does not rotate**
- The refrigerator door is open.
  - The Aircooler system is only activated automatically when it becomes necessary to restore perfect operational conditions inside the refrigerator compartment.
- The appliance makes a lot of noise.**
- The appliance has not been installed on a level surface (*see Installation*).
  - The appliance has been installed between cabinets that vibrate and make noise.
  - The internal refrigerant makes a slight noise even when the compressor is off. This is not a defect, it is normal.
- Early ending of functions**
- Electrical disturbance on the network or brief interruptions of the power supply
- A message appears on the display (e.g. F01)**
- The water discharge hole is blocked (*see Maintenance*).



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## Guarantee

### 12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

#### **This guarantee is subject to the following conditions:**

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

#### **The guarantee does not cover:**

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory . These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

**THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.**

### 5 Year Parts Guarantee

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on 0870 6092094 (ROI 01 230 0800).

### Extended Guarantees

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08709 088 088 (ROI 01 230 0233).

### Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on 08709 066 066 (ROI 0818 313 413) for telephone assistance, or, where necessary, to arrange for an engineer to call. If we cannot resolve the technical problem we will replace your machine or, if you prefer, give you your money back.

## After Sales Service

No one is better placed to care for your Hotpoint appliance during the course of its working life than us - the manufacturer.

### Essential Contact Information

#### Hotpoint Service

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1100 fully qualified engineers on call to ensure you receive fast, reliable, local service.

**UK: 08709 066 066**

**Republic of Ireland: 0818 313 413**

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

Please note: Our advisors will require the following information:

Model number:

Serial number:

#### Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

**UK: 08709 077 077**

**Republic of Ireland: 0818 313 413**

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

#### Appliance Registration

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

**UK: 0870 6092094**

**Republic of Ireland: 01 230 0800**

**[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)**

**Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB**

Indesit Company Unit 49 Airways Industrial Estate, Dublin 17

## Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.



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